

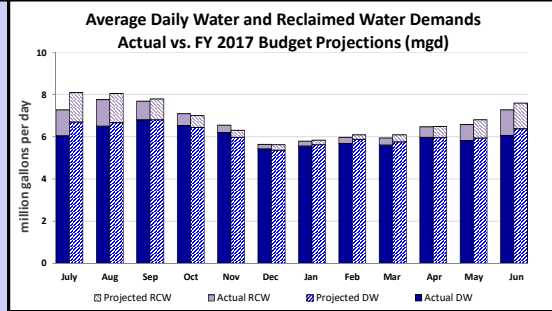
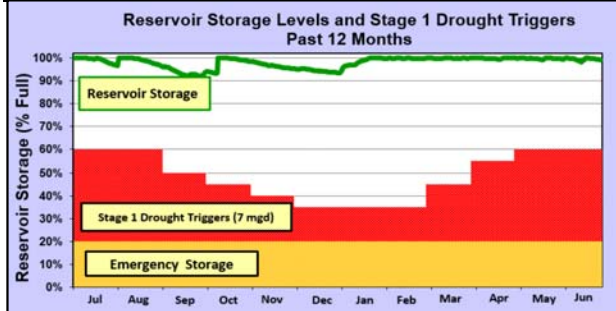


Key Performance Indicators

June 2017

WATER SUPPLY AND DEMAND

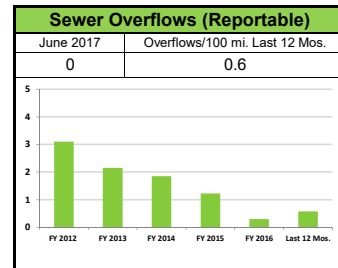
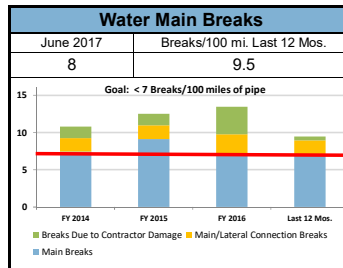
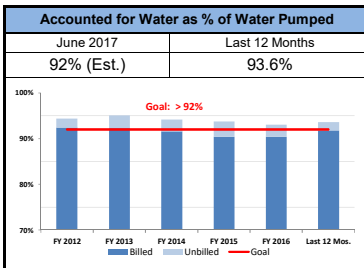
Water Supply		Water Demand (Sales in Million Gallons per Day)				
Reservoir Storage % of Capacity	99.1% <small>(as of June 30, 2017)</small>	June 2017		FY 2017 (Avg Year to Date)		
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal	Est.	% of Projected	Estimated	% of Projected Year-to-Date	
Water Use Restrictions Now in Effect	Year-Round	Drinking Water (DW)	6.07	95%	6.02	98%
		Reclaimed Water (RCW)	1.21	100%	0.65	94%
		Total	7.28	96%	6.67	98%



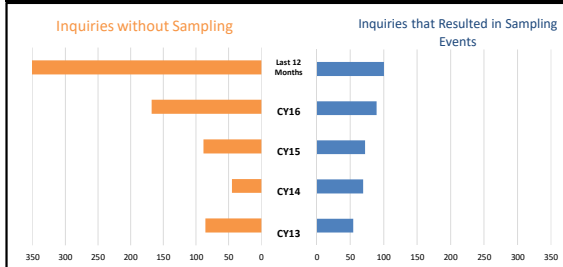
	June 2017			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	5.85	4.16	1.69	55.66	47.89	7.77
Cane Creek Reservoir	6.48	3.97	2.51	49.37	44.09	5.28

* Water Plant historical average is based on most recent 30 year period.
* Cane Creek Reservoir historical average is based on 25 years of record.

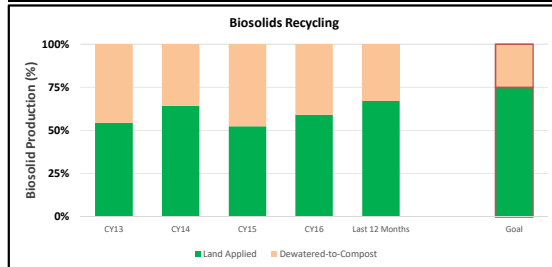
WATER DISTRIBUTION AND WASTEWATER COLLECTION



WATER QUALITY CUSTOMER INQUIRIES



BIOSOLIDS MANAGEMENT



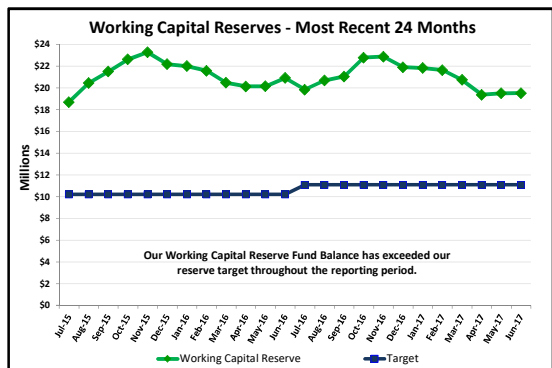
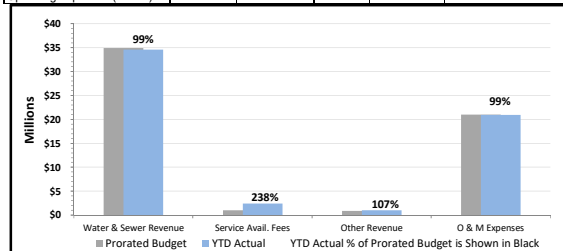
SYSTEM COMPLIANCE VIOLATIONS

Within the last twelve months:

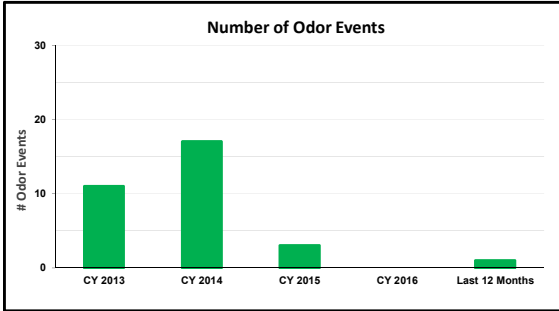
Operating Permit Violations: Sanitary Sewer System Overflow due to debris in line (July 2016) and due to contractor damage on line (September 2016).
WTP NPDES Violation: Chlorine Exceedance and Monitoring Violation due to clearwell draining during Water Event (February 2017).

FINANCE MANAGEMENT

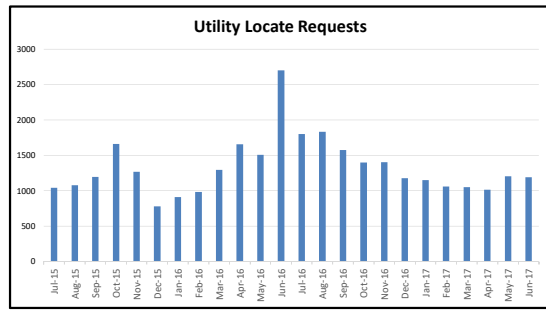
Category	June 2017		FY 2017 Year-to-Date		
	Actual	Budget	Actual	Budget	Variance
Revenue (Preliminary)	3.4	3.6	38.0	36.8	1.2
Operating Expenses (Prelim)	2.3	2.3	20.9	21.0	(0.1)



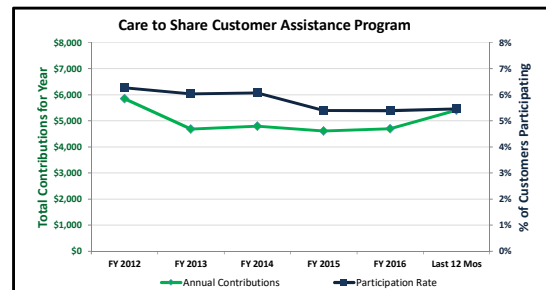
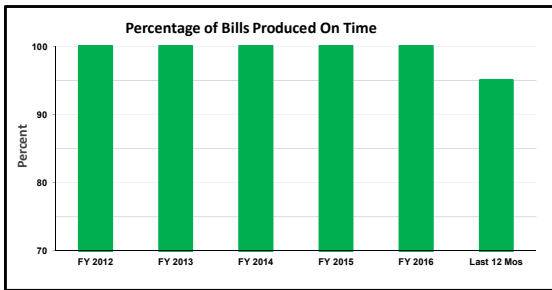
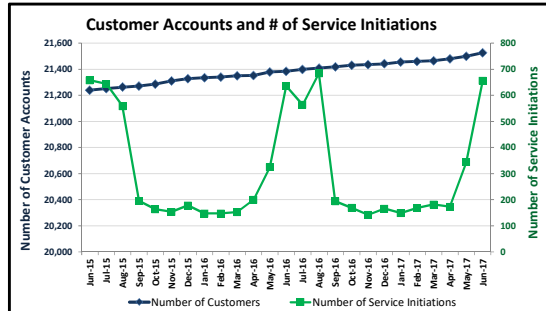
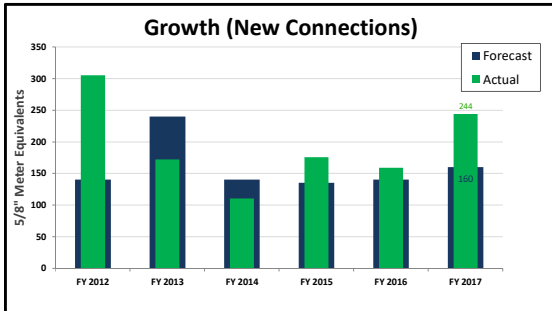
ODOR ELIMINATION AT MASON FARM WASTEWATER TREATMENT PLANT



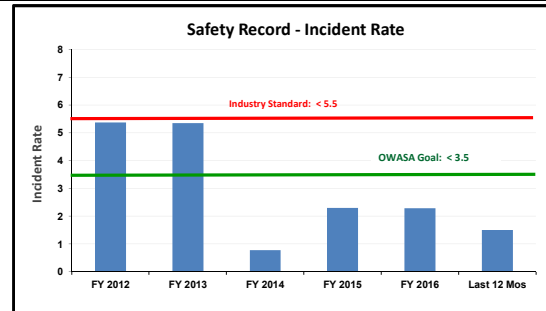
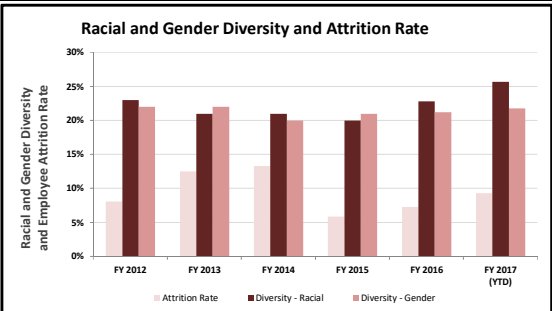
UTILITY LOCATES



CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

