

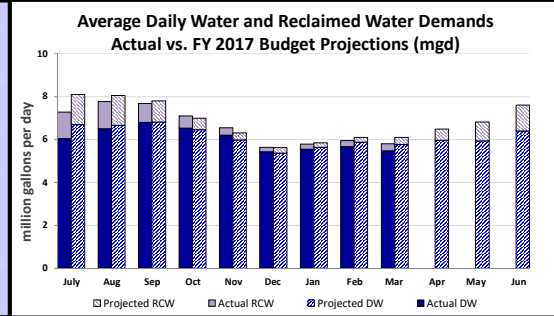
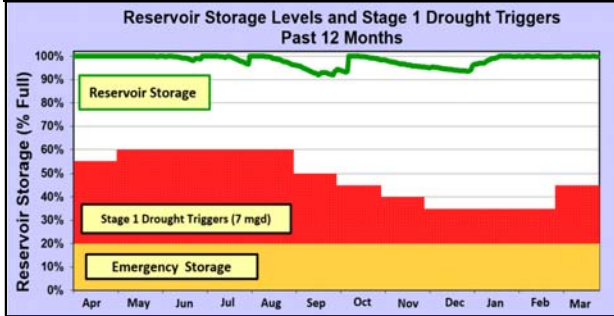


Key Performance Indicators

March 2017

WATER SUPPLY AND DEMAND

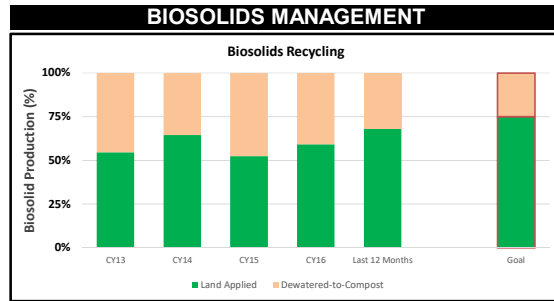
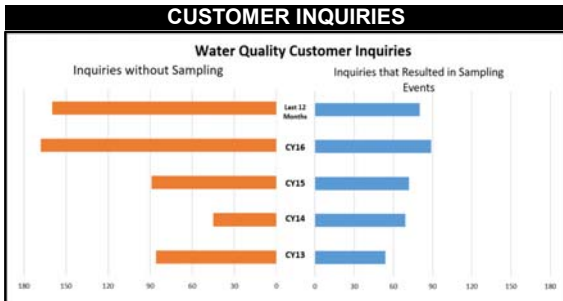
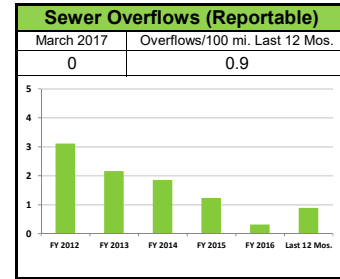
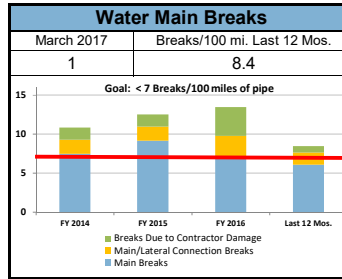
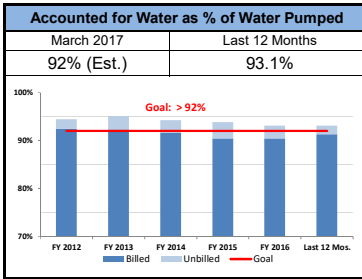
Water Supply		Water Demand (Sales in Million Gallons per Day)				
Reservoir Storage % of Capacity	99.9% <small>(as of March 31, 2017)</small>	March 2017		FY 2017 (Avg Year to Date)		
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal	Est.	% of Projected	Estimated	% of Projected Year-to-Date	
Water Use Restrictions Now in Effect	Year-Round	Drinking Water (DW)	5.47	95%	6.02	98%
		Reclaimed Water (RCW)	0.33	100%	0.59	94%
		Total	5.80	95%	6.61	98%



	March 2017			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant	2.99	4.46	(1.47)	55.84	47.79	8.05
Cane Creek Reservoir	2.40	4.23	(1.83)	43.35	43.81	(0.46)

* Water Plant historical average is based on most recent 30 year period.
* Cane Creek Reservoir historical average is based on 25 years of record.

WATER DISTRIBUTION AND WASTEWATER COLLECTION

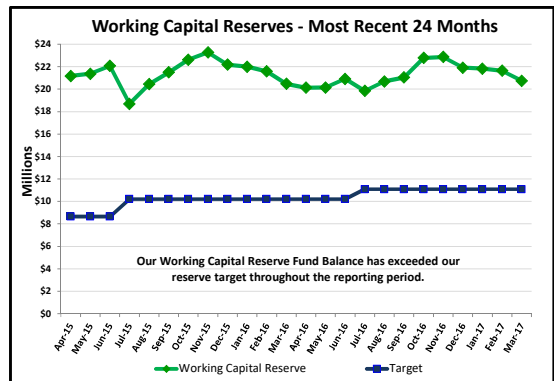
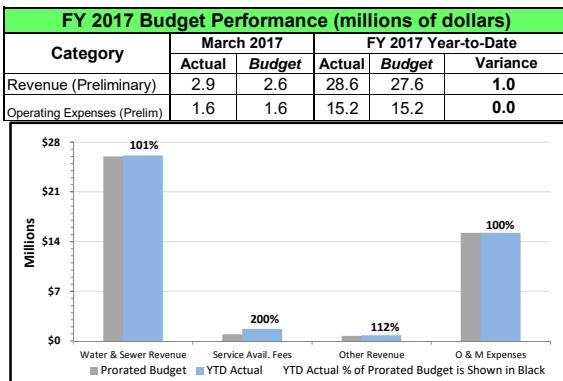


SYSTEM COMPLIANCE VIOLATIONS

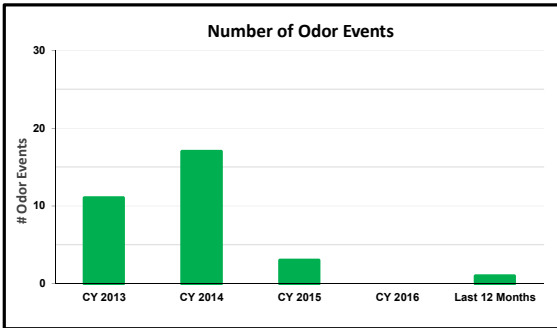
Within the last twelve months:

Operating Permit Violations: Sanitary Sewer System Overflow due to debris in line (July 2016) and due to contractor damage on line (September 2016).

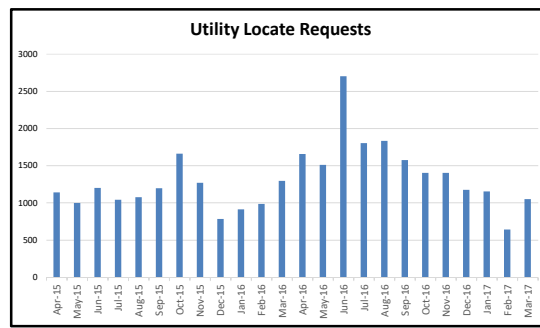
FINANCE MANAGEMENT



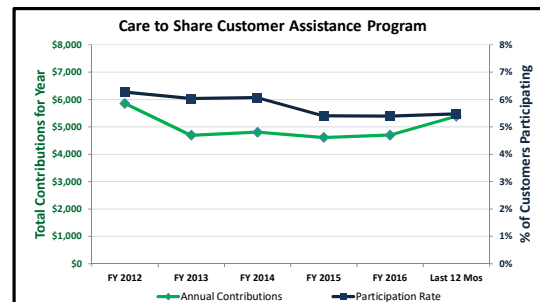
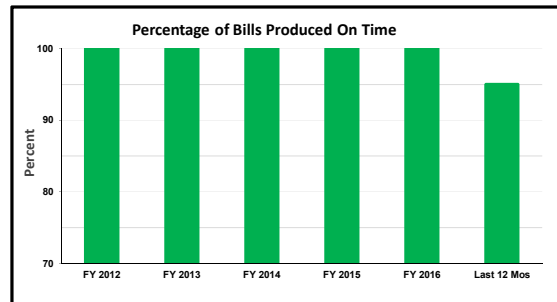
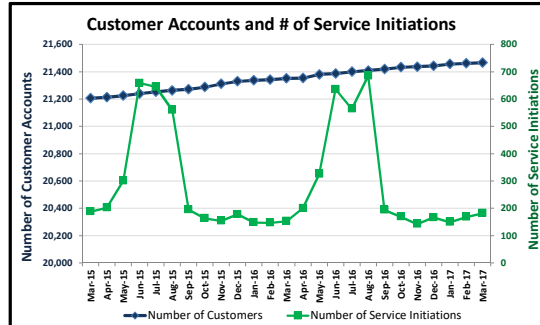
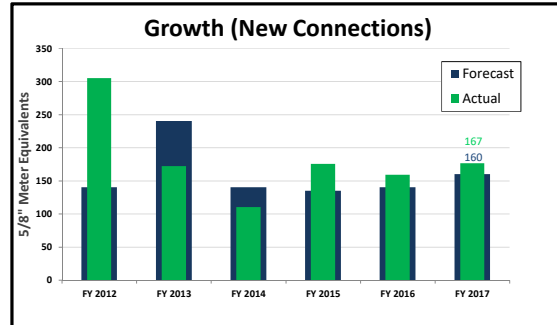
ODOR ELIMINATION AT MASON FARM WASTEWATER TREATMENT PLANT



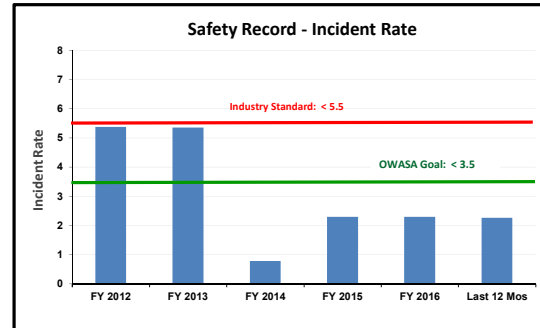
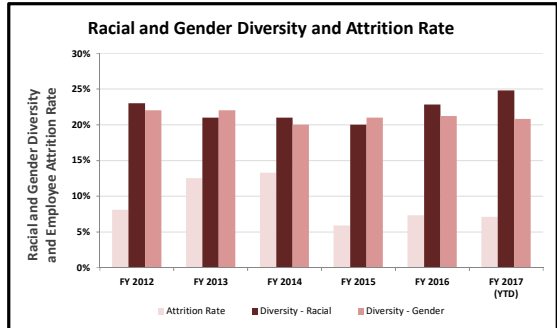
UTILITY LOCATES



CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

