



# Orange Water and Sewer Authority

*A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.*

**NEWS RELEASE APRIL 5, 2011**

OWASA offices and University Lake will close for the Good Friday holiday

OWASA offices and University Lake will be closed on April 6<sup>th</sup> in observance of the Good Friday holiday.

University Lake and the Cane Creek Reservoir will be open for recreation on Saturday, April 7<sup>th</sup> from 6:30 AM to 6 PM and University Lake will be open Sunday for the same hours. (The Cane Creek Reservoir is open only on Saturdays.)

OWASA personnel are on call to respond to service interruptions, leaks in OWASA water pipes, etc. at any time. To contact OWASA staff after normal business hours, customers are welcome to call 919-968-4421. Treatment plant staff receives after-hours calls and they are on duty at all times.

Customers may get account information or make on-line bill payments at any time through the [Manage My Account](#) link on the OWASA website homepage, [www.owasa.org](http://www.owasa.org). VISA and MasterCard are accepted. Customers without Internet access can get account information at any time by calling 919-537-4343.

Customers may leave bill payments in the box at the driveway in front of the OWASA Administration Building or in the box next to the front doors of the building. The Administration Building is at 400 Jones Ferry Road, Carrboro (next to our Jones Ferry Road Water Treatment Plant). Customers are asked to include their account numbers on checks.

## **For more information:**

Mr. Stephen Winters, Director of Finance and Customer Service, 537-4230 or [swinters@owasa.org](mailto:swinters@owasa.org)

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