

SUMMARY OF OCTOBER, 2011 AND PREVIOUS RATES



On October 1, 2011, new rates and fees went into effect as shown below. The 2% increase in monthly rates is needed to provide sufficient revenue to pay our operating expenses (\$19.1 million); capital improvements (\$9.9 million); and debt payment obligations (\$8.8 million) for next fiscal year. Our operating budget for Fiscal Year 2012 is about 3% higher than last year, mainly because of higher maintenance costs.

Bill for a typical residence at previous rates	Bill with October, 2011 rates	Amount of increase
\$81.87 per month for 5,000 gallons of water and sewer service	\$83.53	\$1.66 per month

Increasing block water rates for individually-metered residential customers:

	Amount of water use	Water rates	
		PREVIOUS	OCT. 2011
Block 1	1,000 – 2,000 gal./ month	\$2.58 per 1,000 gal.	\$2.63 per 1,000 gal.
Block 2	3,000 – 5,000 gal./ month	\$6.26 per 1,000 gal.	\$6.39 per 1,000 gal.
Block 3	6,000 – 10,000 gal./ month	\$7.68 per 1,000 gal.	\$7.83 per 1,000 gal.
Block 4	11,000 – 15,000 gal./ month	\$10.73 per 1,000 gal.	\$10.94 per 1,000 gal.
Block 5	16,000 or more gal. / month	\$19.40 per 1,000 gal.	\$19.79 per 1,000 gal.

Other rates and fees

Service	PREVIOUS	OCT. 2011	Service	PREVIOUS	OCT. 2011
Monthly Service Charge for Water Service, by Meter Size for a 5/8" meter			Non-Residential Sewer Service Availability Fee ***		
5/8" meter	14.41	14.70	5/8" meter	5,920.00	6,121.00
1"	28.95	29.53	1"	14,799.00	15,303.00
1-1/2"	62.61	63.86	1-1/2"	29,599.00	30,605.00
2"	94.49	96.38	2"	47,358.00	48,968.00
3"	194.33	198.22	3"	94,715.00	97,936.00
4"	317.24	323.58	4"	147,993.00	153,025.00
6"	690.84	704.66	6"	295,986.00	306,050.00
8"	982.41	1,002.06	8"	473,577.00	489,702.00
Monthly Service Charge for Irrigation-Only Service			*** plus, if applicable, fee for excess capacity installed by developer(s) 4% of sewer avail. fee		
5/8" meter	23.08	23.54	Service Installations		
1"	46.13	47.05	Water service installation		
1-1/2"	85.39	87.10	Complete service, 5/8" meter 2,785.00 2,824.00		
2"	131.33	133.96	Complete service, 1" meter 2,980.00 2,936.00		
3"	259.95	265.15	Meter only, 5/8" 200.00 200.00		
4"	399.04	407.02	Meter only, 1" 250.00 250.00		
6"	784.97	800.67	Meter only, 1-1/2" 520.00 520.00		
8"	1,248.33	1,273.30	Meter only, 2" 975.00 650.00		
Plus a Water Commodity Charge per 1,000 Gallons*			Remote readable 5/8" meter & box 355.00 355.00		
* Please see the table below of surcharges that apply in water shortages.			Delivery charge --3" & larger meters 100.00 120.00		
For individually-metered residences, increasing block rates (above) apply.			Water tap (minimum) 350.00 380.00		
Seasonal rates (businesses, master-metered multi-family developments, etc.)			Water tap reinspection fee 100.00 100.00		
Off-peak seasonal rate (October- April)	4.08	4.16	Sewer tap (minimum) 320.00 320.00		
Peak seasonal rate (May-September)	7.75	7.91	Sewer tap reinspection fee 100.00 100.00		
Irrigation-only service (year-round rate)	8.34	8.51	Reinspect backflow preventer/grease trap 100.00 100.00		
Monthly Service Charge for Sewer Service, by Meter Size			Other		
5/8" meter	11.77	12.00	Service start/disconnect, bus. hours 45.00 45.00		
1"	20.21	20.61	Service start/disconn. after bus. hrs. 80.00 80.00		
1-1/2"	34.83	35.53	Security deposit if required (residence) 50.00 50.00 or 100.00		
2"	52.67	53.72	Security deposit if req. (non-res.) 1 or 2 x avg. bill 1 or 2 x avg. bill		
3"	99.59	101.58	Late payment fee if balance \$10 or more 2.40 + 5% int. 2.40 + 5% int.		
4"	152.24	155.28	Reconnect service during bus. hours 45.00 45.00		
6"	279.12	284.70	Reconnect service after bus. hours 80.00 80.00		
8"	476.29	485.82	Returned check/draft fee 25.00 25.00		
Plus Sewer Charge per 1,000 gallons 6.35 6.48			Hydraulic fire flow test 225.00 245.00		
Sewer billing cap. res. w/ individual meter 15,000 gal./ mo. 15,000 gal./mo.			Set/remove temp. hydrant meter 200.00 200.00		
Water Service Availability Fee for a 5/8" meter at single-family residence			Hydrant meter security deposit 1,000.00 1,000.00		
< 1,300 square foot home 1,186.00 1,226.00			Field test of 5/8" diameter meter 80.00 80.00		
1,300 - 1,700 square-foot home 1,448.00 1,497.00			Field test of larger meter 225.00 min. 225.00 min.		
1,701 - 2,400 square-foot home 1,833.00 1,895.00			Shop meter test—meter > 5/8" 125.00 125.00		
2,401 - 3,100 square-foot home 3,133.00 3,240.00			Bulk water sale, admin. charge/trip 25.00 25.00		
3,101 - 3,800 square-foot home 4,260.00 4,405.00			Bulk water per 1,000 gal. 5.90 6.02		
>3,800 square-foot home 7,151.00 7,394.00			Construct. Observ./ft. (\$100 min.) 3.69 3.69		
5/8" meter, multi-family residential 1,278.00 1,321.00			Plans review per foot (\$100 min.) 3.63 3.63		
Non-residential Water Service Availability Fee**			Septage/High strength wastewater		
5/8" meter 3,471.00 3,589.00			Charge per 1,000 gallons 137.00 140.00		
1" 8,678.00 8,973.00			Monthly admin. charge per trip 30.00 30.00		
1-1/2" 17,355.00 17,945.00			Septage/High strength wastewater—charges per pound		
2" 27,769.00 28,712.00			Ammonia Nitrogen 2.98 3.04		
3" 55,537.00 57,424.00			Biological Oxygen Demand 0.42 0.43		
4" 86,777.00 89,725.00			Suspended Solids 0.51 0.52		
6" 173,554.00 179,451.00			Phosphorus 12.02 12.26		
8" 277,686.00 287,121.00			** Water Service Availability Fees for Irrigation-Only accounts are the same.		
Residential Sewer availability fee for 5/8" meter, single-fam. residence***			Reclaimed water service - UNIVERSITY ACCOUNTS		
< 1,300 square foot home 2,753.00 2,847.00			Monthly service charge 24,000.00 24,000.00		
1,300 - 1,700 square-foot home 3,326.00 3,439.00			Charge per 1,000 gal. 0.60 0.60		
1,701 - 2,400 square-foot home 3,384.00 3,499.00			Reclaimed water - filling containers ≥ 50 gallons, after training: FREE		
2,401 - 3,100 square-foot home 4,147.00 4,288.00			Reclaimed water service - NON-UNIVERSITY ACCOUNTS		
3,101 - 3,800 square-foot home 4,481.00 4,633.00			Monthly service charges		
>3,800 square-foot home 5,090.00 5,263.00			5/8" meter 8.37 8.37		
5/8" meter, multi-family residential 2,983.00 3,084.00			1" 16.74 16.74		
Orange Water and Sewer Authority <i>A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community</i> 400 Jones Ferry Road, Carrboro, NC 27510; (919) 968-4421; fax 968-4464; webmaster@owasa.org; www.owasa.org			1-1/2" 30.96 30.96		
			2" 47.62 47.62		
			Charge per 1,000 gal. 2.18 2.18		
			Service availability fee		
			5/8" meter 1,152.00 1,191.00		
			1" 2,880.00 2,978.00		
			1-1/2" 5,761.00 5,956.00		
			2" 9,217.00 9,529.00		
			Larger than 2" Based on expected demand		
			Service connection fees Same as for drinking water service		

SURCHARGES IN WATER SHORTAGES FOR INDIVIDUALLY-METERED RESIDENTIAL CUSTOMERS (no changes)

Water shortage stage	Water use Block 1 1,000-2,000 gal.	Water use Block 2 3,000-5,000 gal.	Water use Block 3 6,000-10,000 gal.	Water use Block 4 11,000-15,000 gal.	Water use Block 5 16,000 or more gal.
Stage 1	No surcharge	No surcharge	1.25 x Block 3 rate	1.5 x Block 4 rate	2 x Block 5 rate
Stage 2	No surcharge	1.25 x Block 2 rate	1.5 x Block 3 rate	2 x Block 4 rate	3 x Block 5 rate
Stage 3, Emergency	No surcharge	1.5 x Block 2 rate	2 x Block 3 rate	3 x Block 4 rate	4 x Block 5 rate

FOR NON-RESIDENTIAL, IRRIGATION ONLY AND MASTER-METERED RESIDENTIAL CUSTOMERS, the rate surcharges in water shortages are: Stage 1: 1.15 x the applicable seasonal or irrigation rate; Stage 2: 1.25 x the seasonal or irrigation rate; and Stage 3/Emergency: 1.5 x the seasonal or irrigation rate. (No changes are Oct. 2011.)

LAKE RECREATION FEES

SERVICE	OWASA CUSTOMER/ORANGE COUNTY RESIDENT		OTHERS	
	CURRENT	MARCH, 2012	CURRENT	MARCH, 2012
Boat rental fee	4.50 plus lake use fee(s)	4.50	8.00 plus lake use fee(s)	8.00
Lake use fee-adult (ages 12 to 64)	4.50 per person	4.50	5.50 per person	5.50
Lake use fee—child or senior	2.00 per person	2.00	2.50 per person	2.50
Launch fee—private boat	3.50	3.50	7.00	7.00
Electric trolling motor rental	15.00	15.00	22.00	22.00
Individual pass for boat rentals	80.00	82.00	(Passes not offered)	
Individual pass for lake use	45.00	46.00		
Individual pass-- renting boat w/ elec. motor	160.00	163.00		
Group pass for 3 people—boat rental	160.00	163.00		
Group pass for 3 people—boat w/ elec. motor	240.00	245.00		

FOR MORE INFORMATION; QUESTIONS OR COMMENTS? For additional information, please contact us at webmaster@owasa.org or 968-4421, or visit the Customer Service part of our website, www.owasa.org.