

# CONTACT INFORMATION

for services and organizations in the Carrboro - Chapel Hill area

**DIAL 911 FOR EMERGENCY ASSISTANCE**

<u>OWASA</u>	
<u>TOWN OF CHAPEL HILL SERVICES</u>	<u>NC UNDERGROUND UTILITY LOCATING SERVICE</u>
<u>TOWN OF CARRBORO SERVICES</u>	<u>OTHER LOCAL SERVICES</u>
<u>CHAPEL HILL-CARRBORO CITY SCHOOLS</u>	<u>OTHER UTILITIES</u>
<u>ORANGE COUNTY SERVICES</u>	<u>STATE SERVICES</u>
<u>DURHAM COUNTY</u>	<u>POST OFFICES</u>
<u>CITY OF DURHAM</u>	<u>OTHER FEDERAL SERVICES</u>

**OWASA** [www.owasa.org](http://www.owasa.org)

Administration Building

400 Jones Ferry Rd., Carrboro 27510

Customer Service, Engineering, Administration, Finance, Human Resources, etc.

General information, reporting service problems (24 hours), etc. 919-968-4421

24-hour Customer Service line including automated account information 919-537-4343

Drinking water quality and testing information: 919-537-4228

University Lake in lake recreation season (late March to mid-November) 919-942-8007

Cane Creek Reservoir (late March to mid-November) 919-942-5790

General e-mail [info@owasa.org](mailto:info@owasa.org)

Fax 919-968-4464

**NC UNDERGROUND UTILITY LOCATING SERVICE**

**811**

In accord with State law, please call before digging in a public street right of way (including the road shoulder), utility easements or other public property.

**TOWN OF CHAPEL HILL** [www.townofchapelhill.org](http://www.townofchapelhill.org)

Town Hall

919-968-2743

405 Martin Luther King Jr. Boulevard, Chapel Hill 27514

Garbage and trash collection	919-969-5100
Public Works Department (maintenance of Town streets, etc.)	919-969-5100
Maintenance of Town-owned stormwater facilities	919-969-5100
Stormwater management	919-969-7246
Chapel Hill Public Library Library Drive, Chapel Hill 27514	919-968-2777 <a href="http://www.chapelhillpubliclibrary.org">www.chapelhillpubliclibrary.org</a>
Chapel Hill Transit (serves Chapel Hill and Carrboro) <a href="http://www.townofchapelhill.org/town-hall/departments-services/transit">http://www.townofchapelhill.org/town-hall/departments-services/transit</a>	919-969-4900

**TOWN OF CARRBORO** <http://www.ci.carrboro.nc.us/>

Town Hall 301 West Main St. Carrboro 27510	919-942-8541
Garbage and trash collection, street maintenance, other Public Works services	919-918-7425
Carrboro branch library and Cybrary—please see Orange County services below	

**CHAPEL HILL-CARRBORO CITY SCHOOLS** [www.chccs.k12.nc.us](http://www.chccs.k12.nc.us)

Administrative offices Lincoln Center, 750 South Merritt Mill Road, Chapel Hill 27516	919-967-8211
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**ORANGE COUNTY** [www.co.orange.nc.us](http://www.co.orange.nc.us)

Main offices, 208 South Cameron St. Hillsborough 27278	919-967-9251
Solid Waste Convenience Center 1514 Eubanks Road, Chapel Hill 27514	919-968-2788
Solid Waste Management/Recycling <a href="http://www.co.orange.nc.us/departments/solid_waste_management/index.php">www.co.orange.nc.us/departments/solid_waste_management/index.php</a>	919-968-2788
Health Department 2501 Homestead Road, Chapel Hill 27514 300 West Tryon Street, Hillsborough 27278	919-245-2400

Social Services 919-245-2800  
113 Mayo Street, Hillsborough 27278  
[www.orangecountync.gov/departments/social\\_services/index.php](http://www.orangecountync.gov/departments/social_services/index.php)

Voter registration 919-245-2350  
208 South Cameron St., Hillsborough 27278  
[www.orangecountync.gov/departments/board\\_of\\_elections/voter\\_registration.php](http://www.orangecountync.gov/departments/board_of_elections/voter_registration.php)

Carrboro Branch Library 919-969-3006  
800 Old Fayetteville Rd., Chapel Hill 27516 (at McDougle Middle School)

Carrboro Cybrary 919-918-7387  
100 N. Greensboro St. Carrboro 27510 (Carrboro Century Center)

**DURHAM COUNTY** [dconc.gov/index.aspx?page=3](http://dconc.gov/index.aspx?page=3)

Main offices 919-560-0300  
200 East Main Street, Durham 27701

**CITY OF DURHAM** <http://durhamnc.gov/>

Main offices 919-560-1200  
101 City Hall Plaza, Durham 27701

**OTHER LOCAL SERVICES (non-profit agencies)**

American Red Cross 800-733-2767  
4737 University Drive #3, Durham 27707 [www.redcross.org](http://www.redcross.org)

Arts Center 919-929-2787  
300-G East Main Street, Carrboro 27510 [www.artscenterlive.org](http://www.artscenterlive.org)

Chapel Hill-Carrboro Chamber of Commerce 919- 967-7075  
104 S. Estes Dr., Chapel Hill 27514 [www.carolinachamber.org](http://www.carolinachamber.org)

El Centro Hispano 919-945-0132  
201 West Weaver Street, Carrboro 27510 [www.elcentronc.org](http://www.elcentronc.org)

Inter-Faith Council for Social Service (IFC) 919-929-6380  
110 West Main St., Carrboro 27510 [www.ifcweb.org](http://www.ifcweb.org)

League of Women Voters  
PO Box 3397, Chapel Hill 27515-3397

<http://odc.nc.lwvnet.org/>

YMCA  
980 Martin Luther King Jr. Blvd., Chapel Hill 27514

919-442-9622

[www.ymcatriangle.org/chapel-hill-carrboro-ymca](http://www.ymcatriangle.org/chapel-hill-carrboro-ymca)

### OTHER UTILITIES

Duke Energy (to start service)

800-452-2777

[www.progress-energy.com/carolinas/home/start-stop-service/start-service.page](http://www.progress-energy.com/carolinas/home/start-stop-service/start-service.page)

Piedmont Electric Membership Cooperative (to start service)

800-222-3107

[pemc.coop/membership/apply-for-new-service/](http://pemc.coop/membership/apply-for-new-service/)

PSNC Energy (natural gas; to start service)

877-776-2427

[www.psnenergy.com/get-natural-gas/start-my-service](http://www.psnenergy.com/get-natural-gas/start-my-service)

### NC SERVICES

NC Botanical Garden  
100 Old Mason Farm Road, Chapel Hill 27516

919-962-0522

[www.ncbg.unc.edu](http://www.ncbg.unc.edu)

NC Consumer Protection Office  
Attorney General's Office (Raleigh)

919-716-6000

<http://www.ncdoj.gov/Consumer.aspx>  
<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

Driver's License

919-929-4161

104-GG Carrboro Plaza near NC 54, W. Main St. and Old Fayetteville Rd., Carrboro 27510

Vehicle Registration/License Plates

919-942-4972

1704-B East Franklin St. Chapel Hill 27514 (near Elliott Road)

Jordan Lake recreation (NC Parks and Recreation)

919-362-0586

[www.ncparks.gov/Visit/parks/jord/main.php](http://www.ncparks.gov/Visit/parks/jord/main.php)

### POST OFFICES

Chapel Hill Main Post Office  
125 South Estes Drive, Chapel Hill 27514

919-929-9892

UNC-CH Student Stores Post Office

919-962-2426

207 South Road, Chapel Hill 27514

Timberlyne Post Office 919-929-5135  
1129 Weaver Dairy Road, Suite T, Chapel Hill 27514

Downtown Chapel Hill Post Office 919-929-9757  
179 East Franklin Street, Chapel Hill 27514

Carrboro Post Office 919-968-4573  
1500 West Main Street, Carrboro 27510

### **OTHER FEDERAL SERVICES**

Internal Revenue Service 919-401-0300  
3308 Chapel Hill Blvd., Durham 27707 [www.irs.gov](http://www.irs.gov)

Social Security Administration 888-759-3908  
Suite 200, Shannon Rd., Durham 27707 [secure.ssa.gov/ICON/ic001.do#officeResults](https://secure.ssa.gov/ICON/ic001.do#officeResults)