

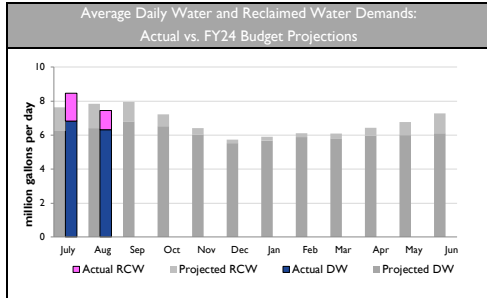
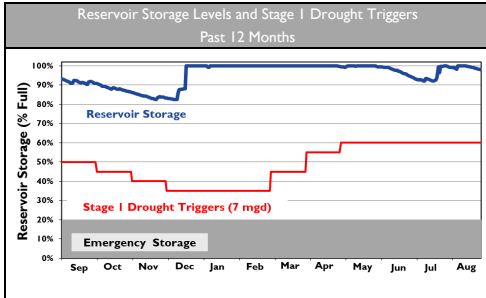
Key Performance Indicators

August 2024

WATER SUPPLY AND DEMAND

Water Supply	
Reservoir Storage % of Capacity	98.2% <small>(as of 08/31/2024)</small>
Risk of Shortage Restrictions in Coming Year (Minimal, Low, Moderate)	Minimal
Water Use Restrictions Now in Effect	Year-Round

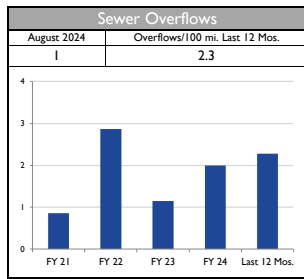
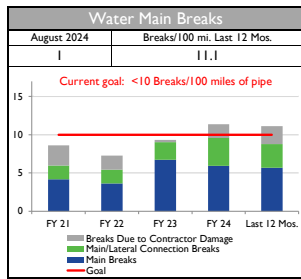
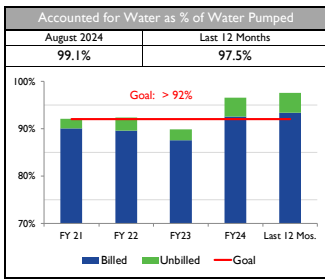
Water Demand (Sales in Million Gallons per Day)				
	August 2024		FY 2025 (Avg Year to Date)	
	Est.	% of Projected	Estimated	% of Projected Year-to-Date
Drinking Water (DW)	5.50	86%	6.17	100%
Reclaimed Water (RCW)	1.80	126%	1.72	220%



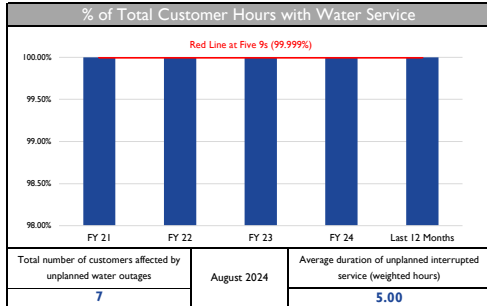
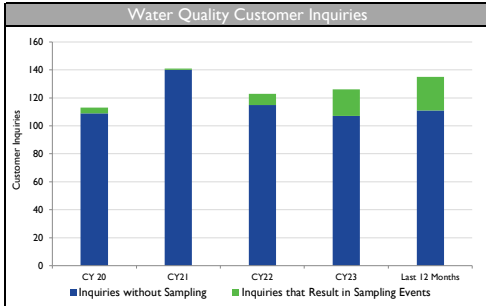
	Rainfall (inches)					
	August 2024			Last 12 Months		
	Actual	Hist. Avg. for Month	Variance	Actual	Hist. Average	Variance
Water Plant (Carrboro)	8.87	4.67	4.20	57.49	49.15	8.34
Cane Creek Reservoir	6.25	4.22	2.03	54.43	45.64	8.79

* Water Plant historical average is based on most recent 35 year period.
 † Cane Creek Reservoir historical average is based on 32 years of record.

WATER DISTRIBUTION AND WASTEWATER COLLECTION



WATER SERVICE

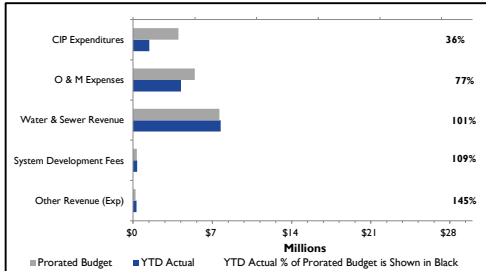


SYSTEM COMPLIANCE VIOLATIONS

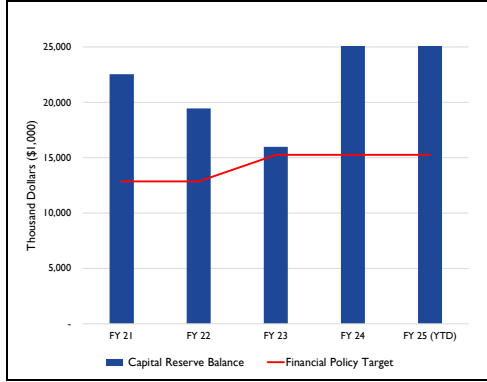
Within the last twelve months:
 Operating Permit Violations: Sanitary Sewer System Overflows due root growth (October 2023), contractor error (November 2023), inflow and infiltration (January 2024, August 2024), pipe failure (February 2024), and grease (July 2024)
 Operating Permit Violations: System Bypass due to equipment failure during high flow event (February 2024).

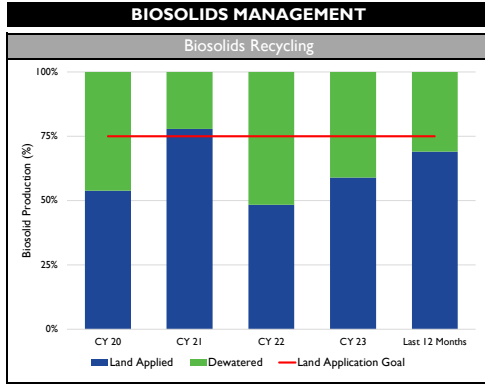
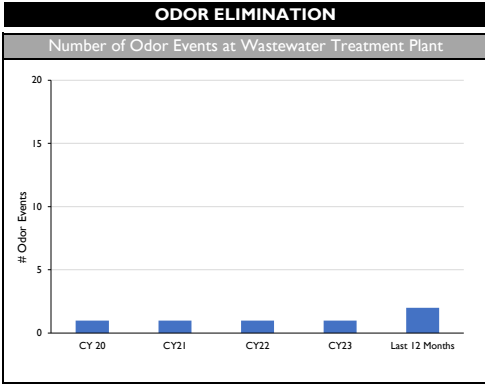
FINANCE MANAGEMENT

Category	FY 2025 Budget Performance (millions of dollars)					
	August 2024		FY 2025 Year-to-Date			Variance
	Actual	Budget	Actual	Budget	Actual	
Revenue	4.6	4.5	7.7	7.6	0.1	
Operating Expenses	2.6	3.1	4.2	5.4	(1.2)	
Capital Expenditures	1.3	2.0	1.4	4.0	(2.6)	

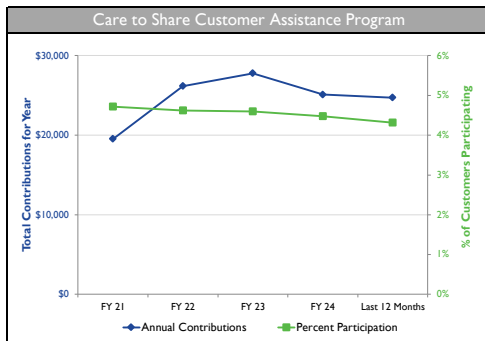
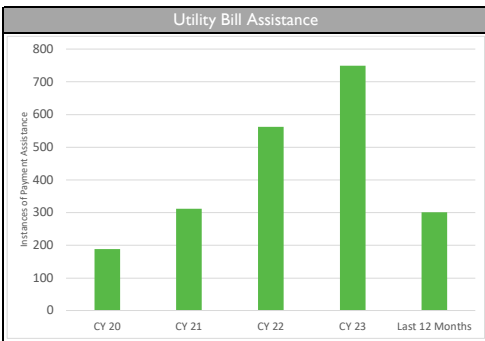
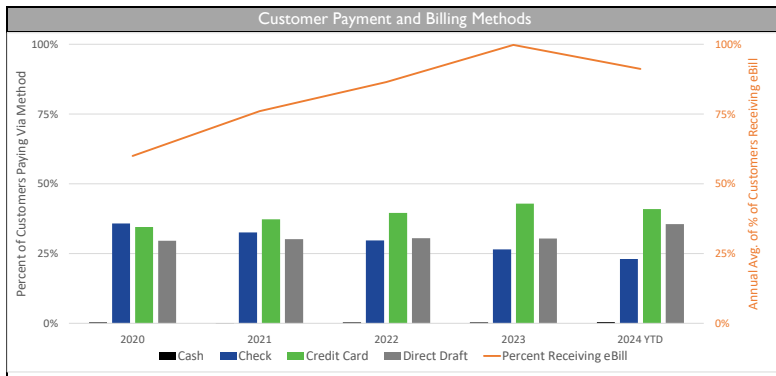
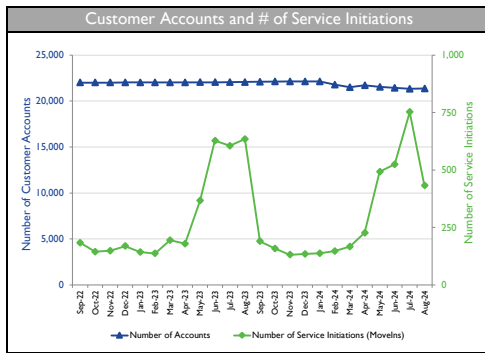
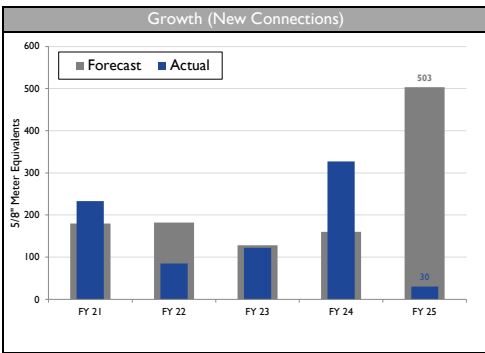


Working Capital Reserves

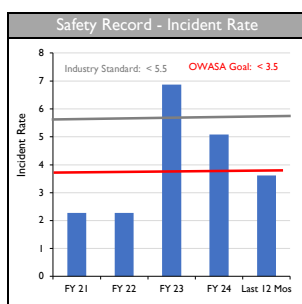
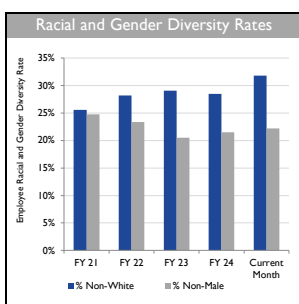
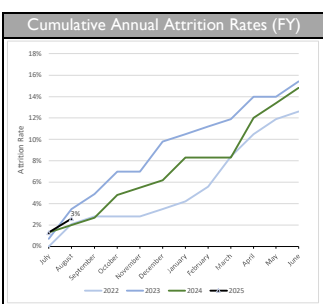




CUSTOMER SERVICE AND CONNECTION ACTIVITY



HUMAN RESOURCES AND SAFETY



ENERGY MANAGEMENT

