

ORANGE WATER AND SEWER AUTHORITY

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

Agenda Public Hearings and Meeting of the OWASA Board of Directors Thursday, May 24, 2018, 7:00 P.M. Chapel Hill Town Hall

In compliance with the "Americans with Disabilities Act," interpreter services are available with five days prior notice. If you need this assistance, please contact the Clerk to the Board at 919-537-4217 or aorbich@owasa.org.

The Board of Directors appreciates and invites the public to attend and observe its meetings. Public comment is invited either by petition upon topics not on the Board's agenda, or by comments upon items appearing on the Board's agenda. Speakers are invited to submit more detailed comments via written materials, ideally submitted at least three days in advance of the meeting to the Clerk to the Board via email or US Postal Service (aorbich@owasa.org/400 Jones Ferry Road, Carrboro, NC 27510).

Public speakers are encouraged to organize their remarks for delivery within a four-minute time frame allowed each speaker, unless otherwise determined by the Board of Directors.

Announcements

- Announcements by the Chair
 - A. Any Board Member who knows of a conflict of interest or potential conflict of interest with respect to any item on the agenda tonight is asked to disclose the same at this time.
 - B. The OWASA Board will convene for a Diversity and Inclusion Session with VISIONS, Inc. on Wednesday, May 30, 2018, at 6:00 p.m. in OWASA's Boardroom
- 2. Announcements by Board Members
- 3. Announcements by Staff
- 4. Additional Comments, Suggestions, and Information Items by Board Members (Robert Morgan)

Public Hearings

- 1. Concurrent Public Hearings on the Preliminary Annual Operating and Capital Improvements Budget and Proposed Rates, Fees and Charges (Todd Taylor/Mary Darr/Stephen Winters)
 - A. Staff Presentation
 - B. Public Comments
 - C. Motion to Close Public Hearings
 - D. Board Discussion

Petitions and Requests

- 2. A. Public Walter and Betsy Bennett
 - B. Board
 - C. Staff

Consent Agenda

Information and Reports

12 Month Board Meeting Schedule (Robert Morgan/Ed Kerwin)

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Action

- 4. Budget Amendment for Fiscal Year 2018 Capital Improvements Program (Vishnu Gangadharan/Stephen Winters)
- 5. Minutes of the April 26, 2018 Meeting of the Board of Directors (Andrea Orbich)

Summary of Board Meeting Action Items

6. Executive Director will summarize the key action items from the Board meeting and note significant items for discussion and/or action expected at the next meeting

Agenda Item

• Concurrent Public Hearings on the Preliminary Annual Operating and Capital Improvements Budget and Proposed Rates, Fees and Charges

Background

- On March 22, 2018, the Board of Directors adopted resolutions setting May 24, 2018 as the date for concurrent public hearings on OWASA's proposed budget and rates for Fiscal Year (FY) 2019.
- The Board of Directors is considering a two percent increase in monthly water and sewer charges for FY 2019.
- Rates for system development fees (for new service connections) have been adjusted based on an update of system costs and an analysis of customers' average daily water use and meets terms of a new NC statute passed in July 2017 (NC House Bill 436/Session Law 2017-138).
- Certain other fees are proposed to be adjusted based on changes in the costs of providing the services.

Action Needed

- Receive and discuss input provided by the public at, or prior to the May 24, 2018 concurrent public hearings.
- If necessary, provide direction to staff regarding the preliminary FY 2019 Budget and the Schedule of Rates, Fees and Charges that will be considered for adoption by the Board at its June 14, 2018 meeting.

May 24, 2018



ORANGE WATER AND SEWER AUTHORITY

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MEMORANDUM

TO: Board of Directors

THROUGH: Ed Kerwin

FROM: Stephen Winters, CPA

DATE: May 18, 2018

SUBJECT: Concurrent Public Hearings on the Preliminary Annual Operating and Capital

Improvements Budget and Proposed Schedule of Rates, Fees and Charges

Purpose

On March 22, 2018, the Board of Directors adopted resolutions setting May 24, 2018 as the date for concurrent public hearings on OWASA's preliminary budget and rates for Fiscal Year (FY) 2019. This memorandum and attachments are provided to the Board of Directors as a basis for discussing the proposed Annual Operating and Capital Improvements Budget and Schedule of Rates, Fees and Charges for Fiscal Year (FY) 2019.

Background

The Board of Directors has previously discussed the FY 2019 Budget and is considering a two percent increase in monthly water and sewer rates; reductions to system development fees; and adjustments to charges for miscellaneous services. All proposed rate adjustments are based on the costs to provide the services.

Rationale for a Rate Increase

OWASA is committed to providing high-quality, safe, and reliable water and wastewater services, and our rates reflect the true cost of providing these services. We are a non-profit, community-owned water and wastewater utility and our investments in water and wastewater infrastructure are not supported by taxes nor federal grants. We reinvest the rates and fees paid by our customers directly into the treatment plants, pipes, and people that will serve our community for years to come.

The investments we make in our infrastructure help prevent water main breaks and sewer overflows. They allow us to maintain, replace and upgrade the equipment, facilities and resources we need to make sure that water is available, safe, and good-tasting and that recycled treated wastewater is safe for the environment. They allow us to provide our employees a fair and competitive wage.

Our capital improvements program is a necessary investment in the long-term sustainability of our community. Delivering safe drinking water and recycling clean wastewater is very capital intensive. Each year we take a long-term look at what is needed to sustain the essential services we provide and we prioritize those projects based on their criticality.

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We also take a long-term approach to operating expenses and invest in projects like the Agua Vista Metering Initiative and Energy Management Program that will provide the community financial returns in years to come.

The five-year capital improvements program projects nearly \$100 million of capital spending needed to maintain nearly 800 miles of underground pipe; invest in the renewal or replacement of existing equipment at our treatment plants, pump stations, and reservoirs; and mitigate operational expenses in future years. This year, about three-quarters of our capital improvements budget will be spent on repairing and rehabilitating existing infrastructure. No individual project is driving the need for a rate increase; rather it is attributable to an increase in the true costs to provide high-quality, safe, and reliable water and wastewater services, so as not to short-change future generations.

We appreciate our customers for their partnership. Beyond paying their OWASA bill every month, the cost and commitment borne by our community to use water wisely and protect the wastewater system pays dividends, ecologically and economically. A modest increase in rates later this year will help mitigate the need for larger rate increases in future years and helps to maintain our strong credit rating.

OWASA's residential customers average about 4,000 gallons of water use per month and the cost for that level of use is \$70.66. OWASA's rates remain competitive in our state and region. The median monthly bill of other area water utilities for 4,000 gallons of water use is \$65.60; the highest is \$114.23.

The Board is considering a rate increase for FY 2019 of two percent. A two percent rate increase would increase the average OWASA family's bill by \$1.41 per month. The majority of water and wastewater utilities in the state increased their rates within the last two years. The median rate increase for these utilities was four percent.

Preliminary Budget Information

The following summarizes the draft FY 2019 Budget and assumes a rate increase of two percent (numbers shown in thousands):

| | FY 2019 Draft Budget |
|------------------------------|-------------------------|
| Water and Sewer Revenue | \$35,944 |
| Rents, Royalties, Other | 954 |
| System Development Fees | 1,194 |
| Total Revenue | 38,092 |
| Operating Expenses | (22,524) |
| Net Income | 15,568 |
| Debt Service | (7,156) |
| Net income less debt service | \$8,412 |

Budget assumptions and highlights

• The budget is designed so that our Financial Management Policy objectives will be met.

- 2.5% vacancy allowance the personnel compensation budget has been reduced by about \$200,000, to account for position vacancies.
- A 7.4% decrease in health insurance.
- A 5% increase in the rate we are charged for electricity.
- Price increases for certain chemicals based on information provided by vendors.
- A 4% merit and cost of labor (combined) increase is included. The Board is scheduled to make a decision on employee wage increases on June 14, 2018.
- Application of the new approach to measuring and compensating employee performance that the Board approved on December 14, 2017.
- 140 Board authorized positions with 135 funded.
- Use of the proposed new calculation method for system development fees (previously referred to as service availability fees), which was approved by the Board on January 25, 2018. The new calculation method, required as a result of HB 436, results in lower fees.
- Drinking water and reclaimed water sales are not expected to increase or decrease significantly.
- The draft operating budget includes funds for consulting assistance to continue our work to implement our diversity and inclusion program.
- Wastewater treatment nutrient removal requirements in the Jordan Lake Rules have been delayed by the NC General Assembly until 2024.
- Costs related to the planned OSHA Consultation Services Audit and Crisis Management projects to be managed by the new Safety and Risk Manager.
- Equipment that will allow us to analyze water for taste and odor compounds and a vehicle for use in controlling sediment during water main breaks.
- The draft operating budget includes funding for a new Lab Analyst position to help meet increased demands on the Water Treatment Plant's lab operation, including the new equipment for analyzing taste and odor compounds.

Capital Improvements Program

CIP needs are identified by our Asset Management Program which includes hydraulic and risk/prioritization models, OWASA's Energy Management Program, master planning studies, condition assessments, staff observations, regulatory or contractual requirements, repair and maintenance work-order evaluation, community feedback, and strategic planning. After CIP projects are identified, a staff team prioritizes projects using a weighted criteria model. In addition to the results of this project prioritization, staff accounts for project interrelationships, coordination with other entities (Towns, Department of Transportation, etc.), project urgency, implementation considerations, and other external schedule constraints.

The proposed capital improvements program (CIP) budget includes funding of \$22.6 million for FY 2019 and a total of \$97.8 million for the five-year period FY 2019-2023. Attachment 2, Table 1 lists the CIP projects funded for FY 2019 along with brief project descriptions. Attachment 2, Table 2 lists the CIP projects planned for FY 19-23.

Where applicable, the project's CIP Number links to the previous project description as published last summer in the FY 2018-2022 CIP book. (Note that some project scope, timing, and funding details have changed since then.) Projects which are already underway are highlighted in blue and comprise over 93% of the proposed FY 2019 CIP budget.

Proposed Schedule of Rates, Fees and Charges

Attachment 3 is a draft of the Schedule of Rates, Fees and Charges. All fees other than the new system development fees (see below) would be effective as of October 1, 2018. By statute, the new system development fees will go into effect on July 1, 2018.

The draft reflects how monthly water and sewer rates will change if a two percent increase is implemented. Additionally, several adjustments have been proposed to the fees OWASA charges for miscellaneous services such as meter installations, meter testing, etc. Changes are also proposed for system development fees.

System Development Fees

System development fees are one-time amounts charged for new connections (development) to OWASA's system. They are calculated to recover a portion of the capital costs of providing water and sewer system capacity. System development fees are calculated separately for water and sewer connections.

In July 2017, the North Carolina General Assembly passed a law (NC House Bill 436/Session Law 2017-138) that requires a change to the way water and sewer utilities calculate system development fees. The statute requires that the new fees be effective as of July 1, 2018 and also specifies a process for public notification and input, as well as Board approval.

On January 25, 2018, the Board approved a new method for calculating system development fees, in compliance with the new law. A <u>report on the new fees</u> was posted on our website and the public was invited to comment. To date, we have not received any comments or questions from the public. An additional requirement of the new statute is to hold a public hearing. The new system development fee calculation method results in a decrease in the amount of the fees as shown in the draft rates schedule.

Key Elements in the Schedule

- The bill for a single-family individually-metered customer using 4,000 gallons per month will increase by \$1.41 to \$72.07.
- Continuation of the block rate structure for individually-metered residential customers, yearround rate for multi-family master-metered customers, and seasonal rates for non-residential customers.
- Conservation water commodity charges under declared water shortages (surcharges) remain in place with no change in the surcharge structure.
- Irrigation accounts remain subject to a year-round uniform charge and monthly service charge for irrigation use that is higher than the peak rate under the seasonal structure.
- No changes in the commodity rate or fixed monthly charge for reclaimed water as current rates are sufficient to cover costs.
- Lake fees are unchanged.

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Next Steps

- The Board will consider input received during the public hearings and provide guidance to staff.
- Formal adoption of the Annual Budget and the Schedule of Rates, Fees and Charges is scheduled for June 14, 2018.

Stephen Winters, CPA

Director of Finance and Customer Service

Attachments:

- Summary information about the preliminary Budget for FY 2019 (Attachment 1)
- Information about the proposed Capital Improvements Program Budget (Attachment 2)
- Proposed Schedule of Rates, Fees and Charges (Attachment 3)

ORANGE WATER AND SEWER AUTHORITY PROPOSED FISCAL YEAR 2019 OPERATING BUDGET

| Operating Revenue | | |
|--------------------------------|--------------|--------------|
| Water | \$18,224,334 | |
| Sewer | 17,265,060 | |
| Reclaimed Water | 454,440 | |
| Service Initiation Fee | 154,344 | |
| Other | 1,006,078 | |
| Refunds and Adjustments | (230,007) | |
| Total Operating Revenue | | \$36,874,250 |
| Operating Expense | | |
| General and Administrative | 7,527,991 | |
| Operations | 14,995,990 | |
| Total Operating Expense | | 22,523,981 |
| Net Operating Income | | 14,350,269 |
| Non-operating Revenue | | |
| Customer Fees | | 1,194,353 |
| Interest | | 23,678 |
| Total Net Income | | \$15,568,299 |
| Debt Service | | |
| Existing | | \$7,155,554 |
| New | | 0 |
| Total Debt Service | | 7,155,554 |
| Net Income Less Debt Service | | \$8,412,745 |

Draft FY 2019 CIP

| CIP No. | Project | FY2019 | Comments |
|--------------------|--------------------------------------------------------------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 270-04 | Jordan Lake Raw Water Supply Allocation | \$ 5,000 | Ongoing required payment |
| 270-09 | Quarry Reservoir Development | \$ 15,000 | Ongoing required payment |
| <u>270-11</u> | University Lake Pump Station Improvements | \$ 1,500,000 | Replacement of aging pumps #1 - #3 with new, more efficient pumps and variable frequency drives (VFD's) |
| <u>270-28</u> | University Lake Permanganate Facility | \$ 450,000 | New chemical storage and feed facility to improve water treatment |
| <u>272-14</u> | Water Facility Security Upgrades | \$ 38,000 | Security improvements at remote sites including Cane Creek Reservoir, University Lake, and booster pump stations; construction commenced in FY 2018 |
| 272-37 | WTP Belt Filter Press Replacement | \$ 512,000 | Replacement of existing, aging dewatering equipment that does not have redundancy; construction to occur in FY 2019 and FY 2020 |
| 272-38 | WTP Sedimentation Basin Rehabilitation | \$ 1,800,000 | Concrete rehabilitation of sedimentation basin walls and channels; construction to occur in FY 2019 and FY 2020 |
| 272-40 | WTP Filter Media and Backwash Improvements | \$ 100,000 | Completion of construction which commenced in FY 2018 |
| <u>275-15</u> | Water Main Upgrades - Road Improvement Projects | \$ 181,000 | Water main upgrades undertaken as part of North Carolina Department of Transportation roadway projects; FY 2019 funds are for payment for prior work along Smith Level Road |
| 275-20 | Brandywine Road Water Main Replacement | \$ 862,000 | Completion of construction expected to commence in FY 2018 |
| <u>275-20</u> | Fordham Service Road Water Main Replacement | \$ 250,000 | Construction along service road south of Fordham Boulevard; being coordinated with adjacent development |
| <u>275-21</u> | High Priority Water Main Replacement | \$ 2,341,000 | FY 2019 funds are primarily for construction of Pritchard Avenue Water Main, and the start of construction for Manning Drive Water Main and Country Club Road Water Main |
| <u>275-46</u> | Dobbins Drive Water Main Replacement | \$ 288,000 | Completion of design and start of construction; coordinated with Dobbins Drive Sewer Main project |
| <u>275-52</u> | West Cameron Avenue Water Main | \$ 25,000 | Planning, design, and construction; majority of construction to occur in summer of calendar year 2020 |
| <u>275-76</u> | Advanced Metering Infrastructure (AMI) System | \$ 1,225,000 | Completion of deployment of AMI System |
| <u>275-77</u> | Galvanized Water Main Replacements | \$ 1,100,000 | Start of construction to replace or abandon 1.6 miles of galvanized water mains |
| <u>276-18</u> | Sanitary Sewer Rehabilitation | \$ 2,091,000 | Near-term identified needs for rehabilitation of collection system |
| <u>276-45</u> | Bolinwood Drive Interceptor | \$ 100,000 | Capacity improvements as identified by 2010 Collection System Master Plan; FY 2019 funding is for design |
| <u>276-48</u> | Dobbins Drive Interceptor Upgrades | \$ 315,000 | Completion of design and start of construction to increase collection system capacity; coordinated with Dobbins Drive Water Main project |
| <u>276-53</u> | Creek Crossing Access Improvements | \$ 20,000 | Sitework to improve vehicular access as needed to maintain facilities (primarily aerial sewer crossings at creeks); FY 2019 funding is for stakeholder engagement and planning |
| <u>276-57</u> | Sanitary Sewer Hydraulic Model | \$ 334,000 | Updated capacity analysis and master planning for the collection system; flow monitoring is ongoing as of March 2018 |
| <u>277-31B</u> | Rogerson Drive Pump Station Rehabilitation Phase 2 | \$ 2,025,000 | FY 2019 funds are for Phase 2 construction including electrical, HVAC, and odor control upgrades to improve reliability and odor control at the second largest wastewater pump station |
| <u>278-46</u> | Comprehensive Coatings Program | \$ 150,000 | Continuation of programmatic coating of priority equipment and structures to protect assets and extend their useful life |
| <u>278-51</u> | WWTP Solids Thickening Improvements | \$ 1,200,000 | Replace aging gravity belt thickeners with new rotary drum thickeners; construction to occur in FY 2019 and FY 2020 |
| <u>278-54</u> | WWTP Intermediate Pump Station (IPS) Rehabilitation | \$ 400,000 | Completion of construction in FY 2019 for electrical, HVAC, and VFD's |
| <u>278-58</u> | WWTP Non-potable Water Pump Replacements | \$ 50,000 | Completion of construction work commencing in FY 2018 to replace aging pumps |
| 278-68 | Roofing / Building Envelope Rehabilitation | \$ 34,000 | FY 2019 includes design funds for roof replacements as prioritized and scoped from a FY |
| <u>278-72A</u> | WWTP Secondary Clarifier (SC) Rehabilitation | \$ 750,000 | 2017 assessment Funding is for rehabilitation of concrete and aging equipment in SC #2 and #3 |
| 278-72B | WWTP Secondary Clarifier Pumping Improvements | \$ 100,000 | Improvements to the return activated pumping system for the secondary clarifiers to improve |
| 278-73 | Wastewater Treatment Plant (WWTP) SCADA System | \$ 60,000 | clarifier performance Completion of improvements to the WWTP's control system which commenced in FY 2018 to |
| <u>278-78A</u> | Upgrade WWTP Fermenter Tank and Pumps Rehabilitation | \$ 100,000 | improve functionality and operator awareness Funds are for cleaning, draining, inspection and recommendations for fermenter tank |
| 278-80A | Primary Sludge Pump Station Reabilitation and Old Lab | \$ 25,000 | rehabilitation; improvements to be included with Solids Thickening construction Funding for near-term work that may be identified by FY 2018 study |
| <u>278-80B</u> | Building Demolition WWTP Chemical Building and Bulk Tank Piping | \$ 100,000 | Completion of design and construction as recommended by ongoing FY 2018 study to improve |
| 278-80B | Rehabilitation WWTP Spray Water System | \$ 100,000 | chemical feed and storage facilities Completion of design and construction as recommended by ongoing FY 2018 study to improve |
| 278-82 | WWTP Headworks Concrete Rehabilitation | \$ 1,700,000 | operational efficiency Completion of design and construction on fast-tracked project to rehabilitate a critical WWTP |
| 280-06 | Administration Building HVAC System Upgrade | \$ 820,000 | structure; construction to occur in FY 2019 and FY 2020 Completion of construction which commenced in FY 2018 |
| 270-new | University Lake Dam Flashboard Replacement | \$ 325,000 | Flashboard (part of the dam used to increase the depth of the impoundment) replacement as |
| 271-05 | Cane Creek Raw Water Transmission Main Capacity Study | \$ 40,000 | recommended by recent inspection Condition assessment of raw water main |
| 272-42 | WTP Finished Water Pump (FWP) Improvements | \$ 25,000 | Improvements to FWP #5 VFD and electrical, and FWPs #4 and #6 pumps/motors |
| 272-42 272-46A | WTP Chemical Feed Upgrades | \$ 75,000 | Upgrades to several chemical feed systems as identified by risk evaluation and other needs to |
| 272-40A 272-new | WTP Supervisory Control and Data Acquisition (SCADA) | \$ 75,000 | improve reliability and treatment FY 2019 funds are for design to replace critical process control equipment which will not be |
| 272-new 272-new | Equipment Replacement Heating, Ventilation, and Air Conditioning (HVAC) | \$ 45,000 | supported by manufacturer after 2023 Age, condition, and energy efficiency-based equipment replacement based on Advanced |
| | Replacement Program Barbee Chapel Road Booster Pump Station (BPS) Study | | Energy audit Study to re-evaluate BPS location, needed improvements, timing, and cost estimate. |
| 275-53 | | | |
| <u>275-53</u> | Water Distribution System Hydraulic Model | \$ 30,000 | Placeholder funding for on-call modeling, plus FY 2020-2021 update of full hydraulic model |

Draft FY 2019 CIP

| CIP No. | Project | FY2019 | Comments |
|---------------|----------------------------------------------------------------------------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| 275-new | Distribution System SCADA integration | \$ 25,000 | Upgrades to allow for real-time monitoring of distribution system pressure |
| 275-new | Distribution System Prioritization Model | \$ 75,000 | Comprehensive overhaul of prioritization model used to determine distribution system rehabilitation; work is planned to occur in FY 2019 and FY 2020 |
| 275-new | Distribution System Sampling Stations | \$ 85,000 | Additional sampling sites to improve water quality monitoring capabilities for the distribution system |
| 275-new | Kensington Drive Water Main Replacement | \$ 100,000 | Funds for completion of design in FY 2019 and construction in FY 2020 |
| 276-46 | Willow Drive Interceptor Replacement | \$ 25,000 | Capacity improvements as identified by 2010 Collection System Master Plan |
| <u>276-58</u> | Prince Street common service replacement | \$ 30,000 | FY 2019 funds for design of the replacement of a common (shared by more than one property) service lateral that is in poor condition |
| 277-new | Pump Station Operational Assessments | \$ 25,000 | Motor and pump efficiency assessments at identified pump stations |
| 277-new | Rogerson Drive Force Main (Highway 54 crossing and northern routing study) | \$ 50,000 | Initial funding of routing study for future alignment of Rogerson Drive Force Main, including alternatives analysis for crossing Highway 54 |
| 278-77 | WWTP Bar Screen Replacement | \$ 150,000 | Replacement of two bar screens at plant headworks |
| 278-new | WWTP Server Room | \$ 75,000 | Architectural modifications, and installation of equipment and HVAC to support new technology infrastructure |
| 278-new | Fixed Continuous Gas Monitoring Systems | \$ 100,000 | Installation of gas monitoring systems in identified WWTP structures to provide continuous air monitoring |
| 278-new | WWTP Security Improvements | \$ 100,000 | FY 2019 funding for plant-wide security assessment and initial improvements |
| | Total FY 2019 | \$ 22,636,000 | |

| Projects Underway as of 4-4-2018 | \$ 21,166,000 |
|----------------------------------|------------------|
| | |

Draft FY 2019 - 2023 CIP

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|--------------------|-----------------------------------------------------------------------------------------------|-----------------|-----------------|-------------|-----------|--------------|------------|-----------|----------------------------|
| CIP No. | Project | FY 2019 | FY 2020 | | FY 2021 | FY 2022 | | FY 2023 | Total FY 2019 - FY 2023 |
| <u>270-04</u> | Jordan Lake Raw Water Supply Allocation | \$ 5,000 | \$ 5,000 | \$ | 5,000 | \$ 5,000 | \$ | 5,000 | \$ 25,000 |
| 270-09 | Quarry Reservoir Development | \$ 15,000 | \$ 15,000 | \$ | 15,000 | \$ 15,000 | \$ | 15,000 | \$ 75,000 |
| <u>270-11</u> | University Lake Pump Station Improvements | \$ 1,500,000 | \$ 455,000 | \$ | - | \$ - | \$ | - | \$ 1,955,000 |
| <u>270-16</u> | Cane Creek Pump Station Improvements | \$ - | \$ 100,000 | \$ | 1,200,000 | \$ - | \$ | - | \$ 1,300,000 |
| 270-28 | University Lake Permanganate Facility | \$ 450,000 | \$ 750,000 | \$ | - | \$ - | \$ | - | \$ 1,200,000 |
| 270-29 | University Lake Fishing Pier and Boat Launch | \$ - | \$ - | \$ | 70,000 | \$ - | \$ | - | \$ 70,000 |
| 270-30 | Cane Creek Dam Rehabilitation | \$ - | \$ - | \$ | 50,000 | \$ 500,000 | \$ | - | \$ 550,000 |
| 270-31 | Cane Creek Resurfacing | \$ - | \$ - | \$ | - | \$ 70,000 | \$ | - | \$ 70,000 |
| 270-new | Cane Creek Solar Photovoltaic System | \$ - | \$ 25,000 | \$ | 1,600,000 | \$ - | \$ | - | \$ 1,625,000 |
| 270-new | University Lake Dam Flashboard Replacement | \$ 325,000 | \$ 250,000 | \$ | - | \$ - | \$ | - | \$ 575,000 |
| <u>271-05</u> | Cane Creek Raw Water Transmission Main Capacity Study | \$ 40,000 | \$ - | \$ | - | \$ - | \$ | - | \$ 40,000 |
| <u>272-10</u> | Long Term Funding for Water Facility Asset Rehabilitation or Replacement | \$ - | \$ - | \$ | - | \$ 2,083,000 | \$ | 2,714,000 | \$ 4,797,000 |
| <u>272-14</u> | Water Facility Security Upgrades | \$ 38,000 | \$ - | \$ | - | \$ - | \$ | <u>-</u> | \$ 38,000 |
| <u>272-35</u> | WTP Flash Mix Basins Isolation Valve Replacement | \$ - | \$ - | \$ | - | \$ 70,000 | \$ | 300,000 | \$ 370,000 |
| 272-37 | WTP Belt Filter Press Replacement | \$ 512,000 | \$ 975,000 | \$ | - | \$ - | \$ | - | \$ 1,487,000 |
| 272-38 | WTP Sedimentation Basin Rehabilitation | \$ 1,800,000 | \$ 1,630,000 | \$ | - | \$ - | \$ | - | \$ 3,430,000 |
| <u>272-40</u> | WTP Filter Media and Backwash Improvements | \$ 100,000 | \$ - | \$ | - | \$ - | \$ | - | \$ 100,000 |
| <u>272-41</u> | WTP Process, Sedimentation Basin, and Pulsator Turbidimeters | \$ - | \$ 150,000 | \$ | - | \$ - | \$ | - | \$ 150,000 |
| <u>272-42</u> | WTP Finished Water Pump (FWP) Improvements | \$ 25,000 | \$ 150,000 | \$ | 1,200,000 | \$ - | \$ | - | \$ 1,375,000 |
| <u>272-43</u> | WTP Track Vac System Replacement | \$ - | \$ - | \$ | - | \$ 116,000 | \$ | - | \$ 116,000 |
| 272-46A | WTP Chemical Feed Upgrades | \$ 75,000 | \$ 500,000 | \$ | - | \$ - | \$ | - | \$ 575,000 |
| 272-46B | WTP Chemical Storage Improvements | \$ - | \$ 25,000 | \$ | - | \$ - | \$ | - | \$ 25,000 |
| 272-new | WTP Filter Console / Operator Console Replacement | \$ - | \$ - | \$ | 25,000 | \$ 150,000 | \$ | - | \$ 175,000 |
| 272-new | WTP SCADA Master Plan | \$ <u>-</u> | \$ 100,000 | \$ | - | \$ - | \$ | | \$ 100,000 |
| 272-new | WTP Supervisory Control and Data Acquisition (SCADA) | \$ 15,000 | \$ 200,000 | \$ | - | \$ - | \$ | - | \$ 215,000 |
| 272-new | Equipment Replacement Heating, Ventilation, and Air Conditioning (HVAC) | \$ 45,000 | \$ 10,000 | | | \$ 125,000 | \$ | - | \$ 205,000 |
| <u>273-09</u> | Replacement Program Barbee Chapel Road Booster Pump Station (BPS) Study | \$ | \$ <u> </u> | \$ | - | \$ - | \$ | - | \$ 75,000 |
| 274-new | Storage Tank Water Quality Monitors | \$ | \$ | \$ | 100,000 | \$ - | \$ | - | \$ 100,000 |
| <u>275-15</u> | Water Main Upgrades - Road Improvement Projects | \$ 181,000 | \$ _ | \$ | | \$ - | \$ | - | \$ 181,000 |
| 275-20 | Long Term Funding for Water Distribution System Asset | \$ | \$ _ | \$ | - | \$ 2,259,000 | | 2,497,000 | |
| 275-20 | Rehabilitation or Replacement Fordham Service Road Water Main Replacement | \$ 250,000 | <u>-</u> | \$ | - | \$ - | \$ | - | \$ 250,000 |
| 275-20 | Brandywine Road Water Main Replacement | \$ 862,000 | | \$ | - | \$ - | \$ | - | \$ 862,000 |
| 275-21 | High Priority Water Main Replacement | \$ 2,341,000 | 5,313,000 | <u> </u> | 4,278,000 | \$ 5,247,000 | <u> </u> ' | - | \$ 17,179,000 |
| 275-46 | Dobbins Drive Water Main Replacement | \$ 288,000 | 1,150,000 | | | \$ - | \$ | | \$ 1,438,000 |
| 275-52 | West Cameron Avenue Water Main | \$ 25,000 | 298,000 | | | | \$ | | \$ 1,810,000 |
| <u>275-53</u> | Water Distribution System Hydraulic Model | \$ 30,000 | 250,000 | | | | + | 30,000 | |
| <u>275-76</u> | Advanced Metering Infrastructure (AMI) System | \$ 1,225,000 | | \$ | - | \$ - | \$ | - | \$ 1,225,000 |
| 275-77 | Galvanized Water Main Replacements | \$ 1,100,000 | 600,000 | <u> </u> | _ | \$ - | \$ | | \$ 1,700,000 |
| 275-new | MLK Boulevard Water Main Abandonment | \$ - | \$ | | | · | \$ | | \$ 1,100,000 |
| 275-new 275-new | | | 100,000 | | | | | | |
| 275-new 275-new | Distribution System Large Vault Replacement Valve Insertion Program | \$ - | \$ 40,000 | | | | \$ | - | \$ 140,000 |
| | | \$ - | 30,000 | | | | | | |
| 275-new | Porthole Alley Water Main Abandonment Distribution System SCADA integration | \$ 25,000 | \$ 25,000 | \$ | | | \$ | - | \$ 30,000 |
| 275-new | Distribution System SCADA integration | \$ 25,000 | 25,000 | | | - | \$ | - | \$ 50,000 |
| 275-new | Distribution System Prioritization Model | \$ 75,000 | 100,000 | | | - | \$ | - | \$ 175,000 |
| 275-new | Distribution System Sampling Stations | \$ 85,000 | 85,000 | | | \$ - | \$ | - | \$ 170,000 |
| 275-new | Kensington Drive Water Main Replacement | \$ 100,000 | 1,220,000 | | | \$ - | \$ | - | \$ 1,320,000 |
| 276-17 | Sanitary Sewer Condition Evaluation Long Term Funding for Wastewater Collection System Asset | \$ - | \$ 744,000 | | | \$ 906,000 | | | \$ 1,650,000 |
| 276-18 | Rehabilitation or Replacement | - | \$ - | \$ | | \$ 2,290,000 | | 2,771,000 | |
| 276-18 | Sanitary Sewer Rehabilitation | \$ 2,091,000 | 2,429,000 | | | | \$ | - | \$ 7,250,000 |
| 276-45 | Bolinwood Drive Interceptor | \$ 100,000 | 900,000 | | | \$ - | \$ | - | \$ 1,000,000 |
| 276-46 | Willow Drive Interceptor Replacement | \$ 25,000 | 100,000 | | | \$ - | \$ | - | \$ 125,000 |
| 276-48 | Dobbins Drive Interceptor Upgrades | \$ 315,000 | 1,259,000 | | | \$ - | \$ | - | \$ 1,574,000 |
| <u>276-52</u> | Rocky Branch Interceptor Upgrade (Phase 1) | \$ - | \$ 62,000 | \$ | 706,000 | \$ - | \$ | - | \$ 768,000 |

Draft FY 2019 - 2023 CIP

| CIP No. | Project | FY 2019 | FY 2020 | FY 2021 | | FY 2022 | FY 2023 | FY: | Total 2019 - FY 2023 |
|----------------|-------------------------------------------------------------------------------------|------------------|------------------|------------------|--------|------------|------------------|-----|-------------------------|
| <u>276-53</u> | Creek Crossing Access Improvements | \$ 20,000 | \$ 563,000 | \$ 263,000 | \$ | - | \$ - | \$ | 846,000 |
| <u>276-57</u> | Sanitary Sewer Hydraulic Model | \$ 334,000 | \$ 150,000 | \$ - | \$ | - | \$ - | \$ | 484,000 |
| <u>276-58</u> | Prince Street common service replacement | \$ 30,000 | \$ 50,000 | \$ - | \$ | - | \$ - | \$ | 80,000 |
| 276-new | Manhole Installations | \$ - | \$ 35,000 | \$ 80,000 | \$ | - | \$ - | \$ | 115,000 |
| <u>277-21</u> | Force Main Condition Evaluation | \$ - | \$ - | \$ 50,000 | \$ | - | \$ 300,000 | \$ | 350,000 |
| <u>277-31B</u> | Rogerson Drive Pump Station Rehabilitation Phase 2 | \$ 2,025,000 | \$ - | \$ - | \$ | - | \$ - | \$ | 2,025,000 |
| <u>277-37</u> | Knolls PS Rehab | \$ - | \$ - | \$ 15,000 | \$ | - | \$ - | \$ | 15,000 |
| 277-39A | North Lakeshore Drive Pump Station | \$ - | \$ - | \$ 15,000 | \$ | - | \$ - | \$ | 15,000 |
| <u>277-39B</u> | Chapel Hill North Pump Station Rehabilitation | \$ - | \$ 25,000 | \$ 75,000 | \$ | - | \$ - | \$ | 100,000 |
| 277-39C | Clayton Rd Pump Station Replacement | \$ - | \$ - | \$ 15,000 | \$ | - | \$ - | \$ | 15,000 |
| 277-39-F | Patterson Place Pump Station | \$ - | \$ - | \$ 15,000 | \$ | - | \$ - | \$ | 15,000 |
| 277-new | Rogerson Drive Force Main Gravity Interconnect to Meeting of the Waters Interceptor | \$ - | \$ - | \$ 25,000 | \$ | - | \$ - | \$ | 25,000 |
| 277-new | Pump Station Operational Assessments | \$ 25,000 | \$ 25,000 | \$ - | \$ | - | \$ - | \$ | 50,000 |
| 277-new | Rogerson Drive Force Main (Highway 54 crossing and northern routing study) | \$ 50,000 | \$ 200,000 | \$ - | \$ | - | \$ - | \$ | 250,000 |
| <u>278-11</u> | Long Term Funding for Wastewater Facility Asset Rehabilitation or Replacement | \$ - | \$ - | \$ - | \$ | 4,608,000 | \$ 4,466,000 | \$ | 9,074,000 |
| <u>278-46</u> | Comprehensive Coatings Program | \$ 150,000 | \$ 100,000 | \$ - | \$ | - | \$ - | \$ | 250,000 |
| <u>278-50</u> | WWTP Warehouse | \$ - | \$ 75,000 | \$ 600,000 | \$ | - | \$ - | \$ | 675,000 |
| <u>278-51</u> | WWTP Solids Thickening Improvements | \$ 1,200,000 | \$ 2,700,000 | \$ - | \$ | - | \$ - | \$ | 3,900,000 |
| <u>278-54</u> | WWTP Intermediate Pump Station (IPS) Rehabilitation | \$ 400,000 | \$ - | \$ - | \$ | 100,000 | \$ 600,000 | \$ | 1,100,000 |
| <u>278-58</u> | WWTP Non-potable Water Pump Replacements | \$ 50,000 | \$ - | \$ - | \$ | - | \$ - | \$ | 50,000 |
| <u>278-61</u> | WWTP Pavement | \$ - | \$ - | \$ - | \$ | 25,000 | \$ - | \$ | 25,000 |
| <u>278-68</u> | Roofing / Building Envelope Rehabilitation | \$ 34,000 | \$ 226,000 | \$ 285,000 | \$ | 184,000 | \$ <u>-</u> | \$ | 729,000 |
| <u>278-72A</u> | WWTP Secondary Clarifier (SC) Rehabilitation | \$ 750,000 | \$ - | \$ - | \$ | - | \$ - | \$ | 750,000 |
| <u>278-72B</u> | WWTP Secondary Clarifier Pumping Improvements | \$ 100,000 | \$ - | \$ - | \$ | - | \$ - | \$ | 100,000 |
| <u>278-73</u> | Wastewater Treatment Plant (WWTP) SCADA System Upgrade | \$ 60,000 | \$ - | \$ - | \$ | - | \$ - | \$ | 60,000 |
| <u>278-75</u> | WWTP Facilities Planning / Capacity Upgrade | \$ - | \$ 150,000 | \$ 150,000 | \$ | - | \$ - | \$ | 300,000 |
| <u>278-77</u> | WWTP Bar Screen Replacement | \$ 150,000 | \$ - | \$ - | \$ | - | \$ <u>-</u> | \$ | 150,000 |
| 278-78A | WWTP Fermenter Tank and Pumps Rehabilitation | \$ 100,000 | \$ - | \$ - | \$ | - | \$ <u>-</u> | \$ | 100,000 |
| 278-80A | Primary Sludge Pump Station Reabilitation and Old Lab Building Demolition | \$ 25,000 | \$ - | \$ - | \$ | - | \$ - | \$ | 25,000 |
| 278-80B | WWTP Chemical Building and Bulk Tank Piping Rehabilitation | \$ 100,000 | \$ 350,000 | \$ - | \$ | - | \$ - | \$ | 450,000 |
| 278-80B | WWTP Spray Water System | \$ 100,000 | \$ - | \$ - | \$ | - | \$ - | \$ | 100,000 |
| 278-80C | WWTP Scum Pump Station Rehabilitation | \$ - | \$ 200,000 | \$ - | \$ | - | \$ - | \$ | 200,000 |
| <u>278-80C</u> | On-Site Biosolids Storage Tanks – Hyperboloid Mixing System | \$ - | \$ 150,000 | \$ - | \$ | - | \$ - | \$ | 150,000 |
| 278-82 | WWTP Headworks Concrete Rehabilitation | \$ 1,700,000 | \$ 500,000 | \$ - | \$ | - | \$ - | \$ | 2,200,000 |
| 278-new | Primary Clarifier Rehab | \$ - | \$ 90,000 | 500,000 | \$ | - | \$ - | \$ | 590,000 |
| 278-new | WWTP Flow Monitoring | \$ - | \$ - | \$ | \$ | 125,000 | \$ - | \$ | 150,000 |
| 278-new | WWTP Server Room | \$ 75,000 | | \$ <u> </u> | \$ | - | \$ - | \$ | 75,000 |
| 278-new | Fixed Continuous Gas Monitoring Systems | \$ 100,000 | | \$ - | \$ | | \$ - | \$ | 100,000 |
| 278-new | WWTP Security Improvements | \$ 100,000 | - | \$ - | \$ | - | \$ - | \$ | 100,000 |
| 280-06 | Administration Building HVAC System Upgrade | \$ 820,000 | _ | \$ _ | * * | <u> </u> | \$ _ | \$ | 820,000 |
| 280-13 | Admin Building Locker Room Rehabilitation and | \$ - | \$ <u> </u> | \$ 30,000 | | | \$ <u> </u> | \$ | 30,000 |
| | Improvements Recommended FY 2019 - 2023 CIP | \$ 22,636,000 | \$ 25,634,000 | \$ 16,844,000 | \$ | 18,938,000 | \$ 13,698,000 | Ť | 97,750,000 |

APPLICABLE TO ALL BILLINGS AND SERVICES ON AND AFTER OCTOBER 1, 2018

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Background and Authorization

In providing essential public water, sewer and reclaimed water services to Chapel Hill, Carrboro and portions of southern Orange County, Orange Water and Sewer Authority (OWASA) incurs substantial operating and capital expenses. As a community-owned non-profit public utility, OWASA has no authority to levy taxes, nor does it receive tax revenues from local governments for ongoing operations. OWASA finances its water, sewer and reclaimed water operations and extensive capital improvements almost entirely through customer paid fees and charges.

North Carolina G.S. 162A-9 requires that OWASA's "rates, fees and charges shall be fixed and revised so that the revenues of the Authority, together with any other available funds, will be sufficient at all times" to fund operating and maintenance expenses and to pay the principal and interest on all debt issued or assumed by OWASA. OWASA's rates are established under cost-of-service rate-making methodology. OWASA's customers pay for the cost of providing the services and/or facility capacity required to meet customer demand.

The OWASA Board of Directors has determined that the provisions in this Schedule of Rates, Fees, and Charges are necessary to adequately sustain OWASA's near-term and long-range utility operations. Revenues generated by these rate adjustments will provide OWASA with the financial resources necessary to: (1) fund operating costs; (2) adequately maintain existing water, sewer, and reclaimed water facilities; (3) fully comply with increasingly stringent environmental and public health standards; (4) meet debt service requirements; (5) create additional facility capacity to stay abreast of water, reclaimed water and sewer service demand in a growing, dynamic community; and (6) maintain adequate reserves.

The attached Schedule of Rates, Fees, and Charges will replace the schedule adopted on June 8, 2017, which became effective on October 1, 2017. All fees other than system development fees, shown on pages 6 and 11, go into effect on October 1, 2018. By statute (NC House Bill 436/Session Law 2017-138), the new system development fees go into effect on July 1, 2018.

The proposed monthly water and sewer rates shown in this schedule reflect an increase of two percent.

SECTION I: WATER RATES AND FEES

MONTHLY WATER RATES

Water charges are billed monthly at approximately 30-day intervals. Charges are due upon receipt of the bill, and become delinquent 25 days after the billing date. Monthly water rates consist of two components; a monthly service charge and a commodity (volume) charge.

Water Service Charge

This charge recovers costs related to certain direct and indirect customer service efforts, meter and lateral maintenance, and capital costs associated with supplying water to the customer's property. Applicable to all metered water accounts, independent of the quantity of water consumed, the monthly charge is based on meter size as follows:

| | Current | |
|------------------------------------|------------------------|------------|
| Meter Size | Monthly Service Charge | Proposed |
| 5/8" | \$14.70 | \$14.99 |
| 3/4" Combination Fire and Domestic | \$15.20 | \$15.50 |
| Service Meter | \$15.20 | \$15.50 |
| 1" | \$29.53 | \$30.12 |
| 1" Combination Fire and Domestic | \$30.03 | \$30.63 |
| Service Meter | \$30.03 | φ30.03 |
| 1-1/2" | \$63.86 | \$65.14 |
| 2" | \$96.38 | \$98.31 |
| 3" | \$198.22 | \$202.18 |
| 4" | \$323.58 | \$330.05 |
| 6" | \$704.66 | \$718.75 |
| 8" | \$1,002.06 | \$1,022.10 |

Water Irrigation Service Charge

This charge is calculated to recover certain direct and indirect customer service, meter and lateral maintenance, and capital costs associated with supplying water for irrigation through irrigation-only meters. Applicable to all metered irrigation water accounts, regardless of the quantity of water consumed, the monthly charge is based on meter size as follows:

| | Current | |
|------------|-------------------------------|------------|
| Meter Size | Monthly Service Charge | Proposed |
| 5/8" | \$23.54 | \$24.01 |
| 1" | \$47.05 | \$47.99 |
| 1-1/2" | \$87.10 | \$88.84 |
| 2" | \$133.96 | \$136.64 |
| 3" | \$265.15 | \$270.45 |
| 4" | \$407.02 | \$415.16 |
| 6" | \$800.67 | \$816.68 |
| 8" | \$1,273.30 | \$1,298.77 |

Monthly service charges for compound meter arrangements are based on the largest meter in the grouping. In addition to the applicable charge for the primary meter, existing OWASA-owned sub-meters are billed according to the above schedule. OWASA-owned sub-meters are no longer available and no additional sub-meters will be installed. Meter readings and service charges for first and final bills are prorated based on days of service.

(NOTE: In accordance with State law, all new in-ground irrigation systems installed on lots platted and recorded in the office of the register of deeds in the county or counties in which the real property is located after July 1, 2009 and supplied by a public drinking water system are required to have a separate meter to measure the volume of water used through the irrigation system.)

Water Commodity Charge

This charge recovers the direct and indirect costs of water supply and treatment, water distribution, general administration and capital costs not recovered by the monthly service charge. This charge is applicable to all water accounts based on meter readings of water consumed. When a billing period includes a change in commodity rates, the charges are prorated based on the ratio of days in the billing period at the old and new rates. Metered monthly consumption will be billed in thousand-gallon increments rounded down to the nearest thousand gallons. Unbilled consumption due to rounding will be carried forward and billed in the month when the next thousand-gallon increment is registered by the meter.

When no meter reading is available due to an inoperative, damaged or inaccessible meter, consumption will be estimated based on prior usage at the location.

Individually Metered Residential Accounts Except Irrigation-only Accounts

Individually metered residential accounts will be billed under an increasing block rate structure designed to encourage efficient water use by applying increasing commodity charges (rate per thousand gallons) to incremental increases in water use.

| | Volume of Use | Current Commodity Rate | |
|---------|-----------------------|---------------------------|----------|
| | (Gallons) | per 1,000 Gallons | Proposed |
| Block 1 | 1,000 to 2,000 | \$2.63 | \$2.68 |
| Block 2 | 3,000 to 5,000 | \$6.39 | \$6.52 |
| Block 3 | 6,000 to 10,000 | \$7.83 | \$7.99 |
| Block 4 | 11,000 to 15,000 | \$10.94 | \$11.16 |
| Block 5 | All use 16,000 and up | \$19.79 | \$20.19 |

Multi-family Master-metered Residential Accounts

Multi-family master-metered residential accounts have one (or more) OWASA meter that serves more than one residential dwelling. Examples include apartment complexes, duplexes and condominiums. Multi-family master-metered residential accounts shall be charged the following year-round commodity rate.

Current – \$5.67 per thousand gallons Proposed – \$5.78 per thousand gallons

Non-residential Accounts Except Irrigation Accounts

To achieve demand reduction during peak water use periods, a seasonal conservation rate structure will be applied to all non-residential accounts other than irrigation-only accounts. A reduced water commodity charge is in effect during lower demand months (October through April), and a higher commodity charge is in effect during high demand months (May through September).

| | Current | Proposed |
|------------------------------------------------------------------|---------|----------|
| Off-peak seasonal rate per 1,000 gallons (October through April) | \$4.16 | \$4.24 |
| Peak seasonal rate per 1,000 gallons (May through September) | \$7.91 | \$8.07 |

Irrigation-only Accounts

To promote conservation of water used for irrigation and to achieve greater equity between rates for irrigation-only use and irrigation use through a domestic meter, irrigation-only accounts shall be charged the following year-round commodity rate.

Current charge - \$8.51 per thousand gallons Proposed - \$8.68 per thousand gallons

WATER COMMODITY SURCHARGES APPLICABLE UNDER WATER SHORTAGE DECLARATION STAGES (no change)

Conservation Water Commodity Charges Under Mandatory Water Use Restrictions

Water commodity charges will be temporarily increased during periods of declared Water Shortages and mandatory water use restrictions regardless of the time of year. These applicable surcharges are summarized in the following table.

| Individually-Metered Residential | | | | Multi-family Master-metered Residential | Non-Residential and Irrigation- Only | | |
|----------------------------------|-----------------|-----------------------------------------|-----------------------------------------|-----------------------------------------------|--------------------------------------------|--------------------------------|-------------------------------------------------------|
| Block: | Res. Block | Res. Block | Res. Block | Res. Block | Res. Block 5 | | |
| Use Level: (gallons) | 1,000 to 2,000 | 3,000 to 5,000 | 6,000 to 10,000 | 11,000 to 15,000 | 16,000 and up | | |
| Stage 1 | No surcharge | No surcharge | 1.25 times normal Block 3 rate | 1.5 times normal Block 4 rate | 2 times normal Block 5 rate | 1.15 times year- round rate | 1.15 times seasonal and irrigation-only rate |
| Stage 2 | No surcharge | 1.25 times normal Block 2 rate | 1.5 times normal Block 3 rate | 2 times normal Block 4 rate | 3 times normal Block 5 rate | 1.25 times year- round rate | 1.25 times seasonal and irrigation-only rate |
| Stage 3 and Emergency | No surcharge | 1.5 times normal Block 2 rate | 2 times normal Block 3 rate | 3 times normal Block 4 rate | 4 times normal Block 5 rate | 1.5 times year- round rate | 1.5 times seasonal and irrigation- only rate |

INTERLOCAL WATER TRANSFER CHARGES (no change)

The purpose of this charge is to recover costs associated with the provision of supplemental water supply under contractual agreement with other water purveyors. The specific rates to be charged will be negotiated with the other party based upon specific conditions using the cost-of-service rate-making approach and approved by OWASA.

TEMPORARY HYDRANT METER CHARGE

Subject to availability, a Customer may obtain a temporary hydrant meter from OWASA for a period of up to 60 days. A customer may submit a written request to use the hydrant meter for one additional 60-day period but granting said request will be subject to availability and is at OWASA's sole discretion. Service from a fire hydrant is subject to interruption when the hydrant is needed for fire protection, compliance with water conservation standards, and other applicable law. For situations where temporary water service is needed for a period longer than 120 days, the user can purchase a metering device of a size, make and model specified by OWASA. A \$320 (\$290 proposed) service charge, payable in advance, shall be collected for setting and removing the meter. In addition, a security deposit shall be required in accordance with the following schedule:

Security Deposit \$1.000

Monthly billings for temporary hydrant meters consist of two charges: (1) a service charge for that size meter, and (2) the seasonal commodity charge, including surcharges where applicable, based on monthly readings of the meter. When the hydrant meter is returned, the security deposit shall be applied to the final bill plus any damages. The Customer is responsible for paying OWASA for damages that exceed the amount of the Security Deposit. Any credit balance will be refunded within thirty (30) days.

WATER SYSTEM DEVELOPMENT FEE

Water system development Fees are calculated to recover a portion of the capital costs of providing water system facility capacity. The system development fee is applicable to each new connection to a water main, regardless of who may have paid for the installation of the water main to which the connection is to be made. For the purpose of system development fees, customer accounts are divided into three categories: (1) Single-family Residential, (2) Multi-family Residential, Individually-metered; and (3) Non-residential. The Non-residential category includes master-metered multi-family customers and all commercial, University, and other institutional accounts. The use of these categories is justified by distinctive patterns of water and sewer consumption.

| | Current | |
|-------------------------------------------------------------|-----------|-----------|
| Property Description | Fee | Proposed |
| 5/8" Meter or 3/4" Combination Fire and Domestic Service, | | _ |
| Single-family Residential: | | |
| <800 square feet | \$1,033 | \$620 |
| 801-1300 square feet | \$1,033 | \$770 |
| 1301-1700 square feet | \$1,207 | \$864 |
| 1701-2400 square feet | \$1,552 | \$1,142 |
| 2401-3100 square feet | \$2,470 | \$1,767 |
| 3101-3800 square feet | \$3,429 | \$2,442 |
| >3800 square feet | \$5,406 | \$4,295 |
| 1" Meter, Single-Family Residential (all square footages) | \$8,143 | \$7,338 |
| 5/8" Meter or 3/4" Combination Fire and Domestic Service | ¢1 112 | \$830 |
| Meter, Multi-family Residential | \$1,112 | \$630 |
| 1" Meter, Multi-Family Residential (all square footages) | \$8,143 | \$7,338 |
| 5/8" Meter or 3/4" Combination Fire and Domestic Service | \$3,255 | \$2,022 |
| Meter, Non-residential* | \$5,233 | \$2,933 |
| 1" Meter, Non-residential* | \$8,143 | \$7,338 |
| 1-1/2" Meter, Multi-Family Residential and Non-residential* | \$16,275 | \$14,666 |
| 2" Meter, Multi-Family Residential and Non-residential* | \$26,040 | \$23,466 |
| 3" Meter, Multi-Family Residential and Non-residential* | \$52,081 | \$46,933 |
| 4" Meter, Multi-Family Residential and Non-residential* | \$81,376 | \$73,332 |
| 6" Meter, Multi-Family Residential and Non-residential* | \$162,752 | \$146,664 |
| 8" Meter, Multi-Family Residential and Non-residential* | \$260,403 | \$234,663 |

* Same fee for Irrigation-Only accounts.

A person or party completing a development or re-development project may be eligible to request and receive a credit on the water system development Fees due if their project directly results in the permanent abandonment of previously existing water meters which were connected to residences, buildings or facilities connected to and having a documented demand on the OWASA water system.

If OWASA determines that a credit is due, the amount of the credit shall be based on the current water system development Fees that would apply to the size of the water meters that are permanently abandoned as a direct result of the project. However, the credit due shall not exceed the amount of the

water system development Fees that would otherwise apply to the development or re-development project. System development fee credits are not transferrable to any other project or property.

If an existing water meter is removed from service and/or is replaced with a smaller meter, OWASA will not issue any credit or refund to the customer for any previously paid system development fees.

WATER SERVICE AND METER INSTALLATION CHARGE

This charge is to recover costs of extending service from the OWASA distribution system to individual properties, and includes the installation of a service connection from the water main to the meter and the setting of the meter to serve the customer's premises, subject to satisfactory easement or license being provided by the applicant. Where a suitable OWASA stub-out for service has been made and is available, the "meter-only" charge shall apply. Customer requested meter/water service relocations shall be performed on a time and materials basis. Complete new and/or additional water service installation and meter-only charges are as follows:

| Service Description | Fee | |
|---------------------------------------------------------------------------------------|----------|----------|
| | Existing | Proposed |
| Complete Water Service Installation, 5/8" meter | \$3,650 | \$4,110 |
| Complete Water Service Installation, 3/4" Combination Fire and Domestic Service Meter | \$3,860 | \$4,350 |
| Complete Water Service Installation, 1" meter | \$3,770 | \$4,280 |
| Meter Only Installation, 5/8" meter | \$270 | \$260 |
| Meter Only Installation, 3/4" Combination Fire and Domestic Service Meter | \$400 | \$500 |
| Meter Only Installation, 1" Combination Fire and Domestic Service Meter | \$360 | \$540 |
| Meter Only Installation, 1" meter | \$360 | \$340 |
| Meter Only Installation, 1-1/2" meter | \$810 | \$660 |
| Meter Only Installation, 1-1/2" Combination Fire and Domestic Service Meter | \$840 | \$830 |
| Meter Only Installation, 2" meter | \$810 | \$890 |
| Meter Only Installation, 2" Combination Fire and Domestic Service Meter | \$740 | \$1,000 |
| Remote Read Box with 5/8" Detector Meter | \$420 | \$500 |

Complete installation costs are determined on a time and materials basis for 1-1/2 inch and 2-inch meters. For 3-inch and larger meters, the applicant shall be responsible for providing a meter box or vault constructed to OWASA standards. All meters, regardless of size, shall be purchased from OWASA at cost plus 10%. A \$110 (\$150 proposed) delivery fee for 3-inch and larger meters shall also apply.

A remote read box and 5/8" detector meter shall be required on all private fire protection service connections. The remote read box shall be purchased from OWASA and installed by the applicant. OWASA shall install the 5/8" detector meter at the applicant's expense.

WATER MAIN TAPPING FEE

This charge is for making a tap into an OWASA water main. The tap fee shall be paid in advance of OWASA performing the work, with a minimum of 48 hours advance notice given to OWASA.

The applicant shall be responsible for opening the ditch, providing adequate working clearance at the point of tap, adequately shoring the trench sidewalls, dewatering and such other associated activities as may be needed to provide a suitable and safe condition for OWASA personnel to complete the tap. Additionally, the applicant shall be responsible for providing an appropriate size tapping sleeve and tapping valve, and a backhoe or similar device shall be available on-site for lowering the tapping unit into the ditch line. All permits, bonds and paving shall be the responsibility of the applicant. The charge shall be for time and equipment plus an allowance for overhead, but not less than \$350 (Proposed \$430).

The base fee noted above includes one (1) site visit by OWASA to determine if the applicant is ready for OWASA to perform the tap. A re-inspection fee of \$125 (Proposed \$150) will be charged for each additional site visit required to determine if the water main is accessible and all required material and safety measures are in place. The tap will not be performed until any applicable reinspection fees are paid in full.

HYDRAULIC FIRE FLOW TESTING

This charge is calculated to recover the cost of hydrant 'fire flow' testing of the water distribution system. Test results provide data to developers and engineers to determine available flows and pressures in the systems they are designing for new developments.

\$300 per test (\$230 proposed)

SECTION II: SEWER RATES AND FEES

MONTHLY SEWER RATES

Sewer charges are billed monthly at approximately 30-day intervals. Charges are due upon receipt of the bill, and become delinquent 25 days after the billing date. Monthly sewer rates consist of two components: a monthly service charge and a sewer commodity (volume) charge.

Sewer Service Charge

This charge is calculated to recover the direct and indirect customer service, service and inspection maintenance, and capital costs associated with providing sewer service to the customer's property. Meter readings and service charges for first and final bills are prorated based on days of service. Applicable to all sewer accounts, regardless of whether there is a commodity charge, the monthly service charge is based on the size of the meter where sewer usage is measured as follows:

| Meter Size | Current Monthly Service Charge | Proposed |
|----------------------------------------------------|-----------------------------------|----------|
| 5/8" or 3/4" Combination Fire and Domestic Service | \$12.00 | \$12.24 |
| 1" | \$20.61 | \$21.02 |
| 1-1/2" | \$35.53 | \$36.24 |
| 2" | \$53.72 | \$54.79 |
| 3" | \$101.58 | \$103.61 |
| 4" | \$155.28 | \$158.39 |
| 6" | \$284.70 | \$290.39 |
| 8" | \$485.82 | \$495.54 |

The monthly sewer service charge shall apply to any meter(s) used to directly or indirectly measure the volume of wastewater discharged from a customer's premises, regardless of whether the water source to the customer is from OWASA's drinking water and/or reclaimed water system, or a non-OWASA water source including but not limited to harvested rainwater or groundwater.

Sewer Commodity Charge

This charge is calculated to recover the remaining direct and indirect costs of wastewater treatment and collection, maintenance, inspection, customer service and administration and sewer capital costs not recovered by the monthly service charge. When a billing period includes a change in commodity rates, the charges are prorated based on the ratio of days in the billing period at the old and new rates. Metered monthly consumption will be billed in thousand-gallon increments rounded down to the nearest thousand gallons. Unbilled consumption due to rounding will be carried forward and billed in the month when the next thousand-gallon increment is registered by the meter. This charge is applicable to all accounts receiving sewer service based on the water meter reading, sewer meter reading if applicable, or estimated volume of discharge as determined by OWASA.

The sewer commodity charge is applicable to all customers discharging wastewater into the OWASA sewer system, regardless of whether that discharge results from the customer's use of OWASA's drinking water or reclaimed water, or their use of a non-OWASA water source, including but not limited to harvested rainwater or groundwater.

Current – \$6.48 per thousand gallons Proposed – \$6.61 per thousand gallons

Individually-metered residential customers will not be charged for monthly sewer use in excess of 15,000 gallons.

INTERLOCAL WASTEWATER COLLECTION, TREATMENT AND DISPOSAL CHARGES (no change)

The purpose of this charge is to recover costs associated with the provision of wastewater collection, treatment and disposal services under contractual agreements with other wastewater service providers. The specific rates to be charged will be negotiated with the other party based upon specific conditions using the cost-of-service rate-making approach and approved by OWASA.

MONTHLY RATES FOR SEWER-ONLY ACCOUNTS

For sewer-only accounts where there is no OWASA meter for directly or indirectly measuring the volume of wastewater discharged by the customer, the monthly sewer service and commodity charges shall be fixed and be the total of:

(1) a monthly service charge which shall be determined by the water meter size which would be required to supply water service to the property,

plus

(2) a sewer commodity charge of \$6.48 (\$6.61 proposed) per 1,000 gallons times the estimated volume of wastewater expected to be discharged by the customer (using national engineering standards as the basis); provided however, that in no case shall the billable quantity be less than 4,000 gallons per month.

For special commercial and industrial customer classifications where the proportion of water consumed to wastewater discharged is extremely large, a metered sewer account may be approved. Metered sewer accounts must also pay the appropriate monthly sewer service charge based on the sewer meter size.

If a customer that has a standard metered water and sewer service (sewer gallons billed are based on the water gallons billed) also discharges wastewater resulting from the use of OWASA reclaimed water, harvested rainwater, groundwater, or sources other than OWASA drinking water, that customer shall be billed a monthly service charge and commodity charges calculated in accordance the *OWASA Rainwater Harvesting Systems Requirements and Charges Policy* for said additional discharge; provided, however, that the minimum threshold for which the charges shall apply is 3,000 gallons per month. For this purpose, such systems serving single-family residential customers are deemed to fall below this threshold, provided there is also a standard metered water and sewer service.

SEWER SYSTEM DEVELOPMENT FEE

The purpose of this fee is to recover a portion of the capital costs of providing sewer system facility capacity. The system development fee is applicable to each new connection to a sewer main, regardless of who may have paid for the installation of the main to which the connection is to be made.

For the purpose of the system development fee, customer accounts are divided into three categories: (1) Single-family Residential; (2) Multi-family Residential, Individually-metered; and (3) Non-residential. The Non-residential category includes master-metered Multi-family customers plus all other commercial, University, and other institutional accounts. The use of these categories is justified by distinctive patterns of water and sewer consumption.

| | Current | |
|-------------------------------------------------------------------------|-----------|-----------|
| Property Description | Fee | Proposed |
| 5/8" Meter or 3/4" Combination Fire and Domestic Service, Single-family | | _ |
| Residential: | | |
| <800 square feet | \$2,829 | \$1,632 |
| 801-1300 square feet | \$2,829 | \$2,207 |
| 1301-1700 square feet | \$3,270 | \$2,251 |
| 1701-2400 square feet | \$3,384 | \$2,391 |
| 2401-3100 square feet | \$3,859 | \$2,652 |
| 3101-3800 square feet | \$4,256 | \$2,912 |
| >3800 square feet | \$4,541 | \$3,466 |
| | | |
| 1" Meter, Single-Family Residential (all square footages) | \$13,088 | \$11,329 |
| 5/8" Meter or 3/4" Combination Fire and Domestic Service, Multi-family | \$3,064 | \$2,196 |
| Residential | \$3,004 | Ψ2,190 |
| 1" Meter, Multi-Family Residential (all square footages) | \$13,088 | \$11,329 |
| 5/8" Meter or 3/4" Combination Fire and Domestic Service, | \$6,553 | \$5,673 |
| Nonresidential | | Ψ5,075 |
| 1" Meter, Nonresidential | \$16,392 | \$14,192 |
| 1-1/2" Meter, Multi-family Residential and Nonresidential | \$32,763 | \$28,366 |
| 2" Meter, Multi-family Residential and Nonresidential | \$52,421 | \$45,386 |
| 3" Meter, Multi-family Residential and Nonresidential | \$104,842 | \$90,773 |
| 4" Meter, Multi-family Residential and Nonresidential | \$163,816 | \$141,832 |
| 6" Meter, Multi-family Residential and Nonresidential | \$327,632 | \$283,664 |
| 8" Meter, Multi-family Residential and Nonresidential | \$524,211 | \$453,863 |

In addition to the sewer system development fee, an excess sewer capacity fee of four percent (4%) of the applicable sewer system development fee shall be charged to recover the costs of excess sewer capacity installed in an area covered by an agreement between OWASA and a developer for credit payments to the constructing developer. This fee shall apply to residential and non-residential customers.

A person or party completing a development or re-development project may be eligible to request and receive a credit on the sewer system development fees due if their project directly results in the permanent abandonment of previously existing water meters and sewer services which were connected to residences, buildings or facilities connected to and having a documented demand on the OWASA sanitary sewer system.

If OWASA determines that a credit is due, the amount of the credit shall be based on the current sewer system development fees that would apply to the size water meters that are permanently abandoned as a direct result of the project. However, the credit due shall not exceed the amount of the sewer system development fees that would otherwise apply to the development or re-development project. System development fee credits are not transferrable to any other project or property.

If an existing water or sewer meter upon which consumption is based is removed from service and/or is replaced with a smaller meter, OWASA will not issue any credit or refund to the customer for any previously paid system development fees.

SEWER TAP CHARGE

This charge is for making a tap of the applicant's private sewer lateral into the main sewer line or sewer manhole of OWASA. The tap fee must be paid in advance of OWASA performing the work, with a minimum of 48 hours advance notice given to OWASA.

The applicant shall be responsible for opening the ditch, providing adequate working clearance at the point of tap, adequately shoring the trench sidewalls, dewatering and such other associated activities as may be needed to provide a suitable and safe condition for OWASA to connect the service lateral of the applicant into the facilities of OWASA. The minimum charge is based on a standard 4" service tap to the OWASA sewer line. All lines 6" in diameter and larger must be tapped into a manhole. All permits, bonds and pavement repairs are the responsibility of the applicant.

The charge shall be for time and equipment plus an allowance for overhead, but not less than \$340 (\$520 proposed).

The base fee noted above includes one (1) site visit by OWASA to determine if the applicant is ready for OWASA to perform the tap. A re-inspection fee of \$125 (\$150 proposed) will be charged for each additional site visit required to determine if the sewer main is accessible and all required material and safety measures are in place. The tap will not be performed until any applicable reinspection fees are paid in full.

HIGH STRENGTH WASTE SURCHARGE

The purpose of this charge is to recover operation and maintenance costs from customers whose wastewater discharge into the system is in excess of certain parameters for normal strength domestic wastewater as determined by OWASA. Based on local sampling and analysis, normal strength domestic wastewater has been determined to have the following pollutant characteristics.

| Normal Strength Domestic Wastewater | | |
|---------------------------------------|----------|--|
| Carbonaceous Biochemical Oxygen | 205 mg/l | |
| Demand (CBOD) | 205 mg/l | |
| Suspended Solids (SS) | 235 mg/l | |
| Ammonia Nitrogen (NH ₃ -N) | 25 mg/l | |
| Phosphorus (P) | 6.5 mg/l | |

High Strength Waste Surcharges shall apply at the following rates to all wastes exceeding the above concentrations:

| Current | | |
|--------------------------------------------------|------------------------------------------------------------------|--|
| Carbonaceous Biochemical Oxygen Demand (CBOD) | \$0.43 per pound for all CBOD in excess of 205 mg/l | |
| Suspended Solids (SS) | \$0.52 per pound for all SS in excess of 235 mg/l | |
| Ammonia Nitrogen (NH ₃ -N) | \$3.04 per pound for all NH ₃ -N in excess of 25 mg/l | |
| Phosphorus (P) | \$12.26 per pound for all P excess of 6.5 mg/l | |

| Proposed | | |
|--------------------------------------------------------------------------------------------------------|---------------------------------------------------|--|
| Carbonaceous Biochemical Oxygen Demand (CBOD) \$0.44 per pound for all CBOD in excess of 205 mg/l | | |
| Suspended Solids (SS) | \$0.53 per pound for all SS in excess of 235 mg/l | |
| Ammonia Nitrogen (NH ₃ -N) \$3.10 per pound for all NH ₃ -N in excess of 25 mg/l | | |
| Phosphorus (P) \$12.51 per pound for all P excess of 6.5 mg/l | | |

SECTION III: RECLAIMED WATER RATES AND CHARGES (no change)

MONTHLY RECLAIMED WATER RATES

Reclaimed water (RCW) charges will be billed monthly at approximately 30-day intervals. Charges are due upon receipt of the bill, and become delinquent 21 days after the original billing date. Monthly reclaimed water rates consist of two components: a monthly service charge and a commodity (volume) charge.

The University of North Carolina at Chapel Hill (UNC) funded the construction of the first phase of the reclaimed water system, and the methodology for determining reclaimed water charges applicable to UNC is stipulated by a contract between OWASA and UNC. For this reason, reclaimed water charges have been established for two major customer classes: UNC uses and non-UNC uses. As determined necessary by OWASA, and in accord with OWASA's contractual obligations to UNC, reclaimed water service to non-UNC customers may be temporarily interrupted to ensure the UNC's reclaimed water demand can be met from the facilities and capacity paid for by UNC.

Reclaimed Water Service Charge

This fixed monthly charge is calculated to recover direct and indirect costs including but not limited to customer service and billing, meter and lateral maintenance, general and administrative services, and fixed costs associated with supplying reclaimed water to the customer's property. The Reclaimed Water service charge is applicable to all metered reclaimed water accounts, independent of the quantity of reclaimed water consumed. Meter readings and service charges for first and final bills are prorated based on days of service.

UNC Reclaimed Water Use (covers all UNC reclaimed water uses served by the facilities paid for by UNC) \$24,000 per month.

| Non-UNC RCW Customers | | |
|-----------------------|-----------|--|
| Meter Size | Per Month | |
| 5/8" | \$8.37 | |
| 1" | \$16.74 | |
| 1.5" | \$30.96 | |
| 2" | \$47.62 | |

Service charges for non-UNC reclaimed water meters larger than 2" will be determined on a case-by-case basis following an evaluation of the reclaimed water demands of the customer.

Reclaimed Water Commodity Charge

This charge is calculated to recover the direct costs for reclaimed water treatment and distribution and all other direct and indirect costs not recovered by fixed monthly service charges. This charge is applicable to all reclaimed water accounts based on meter readings of reclaimed water consumed.

When a billing period includes a change in commodity rates, the charges are prorated based on the ratio of days in the billing period at the old and new rates. Metered monthly consumption will be billed in thousand-gallon increments rounded down to the nearest thousand gallons. Unbilled

consumption due to rounding will be carried forward and billed in the month when the next thousand-gallon increment is registered by the meter.

| Customer Type | Rate per 1,000 gallons |
|----------------------|------------------------|
| UNC Accounts | \$0.60 |
| Non-UNC Accounts | \$2.18 |
| Bulk (tanker) Sales | \$0.00 |

RECLAIMED WATER SYSTEM DEVELOPMENT AND CONNECTION FEES

Reclaimed Water System Development Fees

The purpose of this fee is to recover the capital costs of providing reclaimed water system facility capacity and to fund future expansion of that capacity. Since the University (UNC) has paid to construct the reclaimed water system, UNC will not be required to pay a reclaimed water system development fee for UNC facilities that are connected to and can be served by capacity available in the reclaimed water facilities paid for by the UNC.

Reclaimed water system development fees are applicable to each non-UNC connection to the reclaimed water system, regardless of who may have paid for the installation of the main to which the connection is to be made. Reclaimed water system development fees for non-UNC customers are as follows:

| Meter Size | Fee |
|------------|---------|
| 5/8" | \$1,229 |
| 1" | \$3,073 |
| 1-1/2" | \$6,146 |
| 2" | \$9,833 |

Reclaimed water system development fees for connections to be served by meters larger than 2 inches shall be determined on a case-by-case basis following an evaluation of the reclaimed water demands of the customer.

Reclaimed Water Service Connection Fees

Reclaimed water service connection fees, including meter installation and meter fees, shall be the same as the fees applicable to potable water system service connections, as specified in Section I of this schedule.

SECTION IV: MISCELLANEOUS CHARGES

SERVICE INITIATION FEE (no change)

The purpose of this charge is to defray the labor and administrative costs associated with the establishment of a water and/or sewer account. This includes establishing service and account records for billing and is applicable to all accounts.

\$45 per event \$80 per event, outside of normal business hours of OWASA

RETURNED CHECK CHARGE (no change)

Checks or automatic bank drafts made payable to OWASA are accepted as payment on account subject to collection. When a check or bank draft is not honored for payment by the bank or other institution on which it is drawn, a Returned Check Charge will be applied to the customer's account as follows:

Returned Check: \$25 Dishonored Draft: \$25

The customer will be notified of the returned check charge and instructed to pay the amount due immediately. Failure to respond within the time allowed will result in disconnection of water service and an additional charge for reconnection. The customer may also be required to pay a security deposit or an additional security deposit.

CHARGE FOR DELINQUENT ACCOUNTS (no change)

The purpose of this charge is to offset the costs of special handling of delinquent accounts, which may include, but is not limited to, the disconnection and reconnection of service due to nonpayment of the customer's bill. This charge applies to all accounts scheduled for disconnection for nonpayment and is applicable on or after the specified disconnect date, regardless of whether the service was disconnected or not. Reconnection resulting from disconnection due to nonpayment will be made within 24 hours of receipt of full payment of the balance due plus the delinquency charge and applicable security deposit.

\$45 per event, during OWASA's normal business hours \$80 per event, outside OWASA's normal business hours

CHARGE FOR TEMPORARY DISCONNECTION/SUBSEQUENT RECONNECTION AT CUSTOMER'S REQUEST (no change)

OWASA customers may request to have their service temporarily disconnected and subsequently reconnected. In emergency conditions, there will be no charge to the customer for this service. Additionally, no more than once in any twelve-month period, a customer may request to have their service temporarily disconnected and subsequently reconnected at no charge for routine plumbing system maintenance. For requests to temporarily disconnect and subsequently reconnect service in any situation other than those listed above, the charges listed below will apply.

The purpose of this charge is to recover the cost to temporarily disconnect and subsequently reconnect water service at the request of a customer. In situations where charges apply, the charge may be waived if the customer provides documentation that a master cutoff valve has been installed within thirty (30) days of the date of the temporary service disconnection.

\$45 per event, during OWASA's normal business hours \$80 per event, outside OWASA's normal business hours

LATE PAYMENT FEE (no change)

This fee is designed to recover a portion of the cost of delinquent payment collection efforts that arise prior to service termination and are not recovered by charges for reconnection of delinquent accounts, and to encourage customers to make timely payments, thereby reducing the overall cost of a delinquent account to the customer base. The late payment fee applies when a customer's account is delinquent as defined above.

Late Payment Fee: For past due balances of \$10.00 or more, \$2.40 plus 0.42% a

month (5% APR) of the outstanding balance.

SECURITY DEPOSITS (no change)

OWASA requires security deposits from customers to ensure payment of the final bill. To offset administrative costs in handling these monies, no interest is paid on security deposits.

Security deposits shall be required on all accounts other than those of (1) residential customers, whether detached or attached units, who have a satisfactory credit history as determined by a credit check, and (2) local, State and Federal governments or agencies thereof. Security deposits shall be required for accounts other than those in (1) and (2) above and shall be \$50 or \$100 depending on credit worthiness for residential customers. All security deposits must be paid at the time application for service is made and in advance of service initiation.

Any residential customer whose service has been disconnected for non-payment of billing charges twice within a six-month period and for whom OWASA does not have a security deposit will be required to pay a \$50 or \$100 deposit depending on credit worthiness prior to reconnection of service.

Non-residential security deposits are required based on credit worthiness and will be computed as one or two times the average monthly bill of the previous customer at the same location over the past calendar year. If there is no previous customer at the service location, the security deposit will be determined by OWASA based on the best information available, such as OWASA's experience with similar types, sizes, etc. of businesses.

Repeated disconnections will require additional security deposits until the customer has accumulated a security deposit balance, which will cover an average of three months' billing charges.

Security deposits may be refunded upon written request after the customer has established a satisfactory payment history for twelve (12) consecutive months. Otherwise, security deposits will be applied to the final bill when a customer's account is terminated with any remaining balance refunded to the customer.

BULK WASTEWATER CHARGES

Normal Domestic Septage

The purpose of these charges is to recover the costs associated with the service rendered by OWASA to those customers who discharge normal domestic septic tank wastes into the wastewater treatment facilities of OWASA. Applicable to those customers who have an account established at OWASA's Customer Service Office, charges for handling normal domestic septage will be billed to the customer on a monthly basis. The monthly bill will include two components: (1) an administrative charge for special services required to receive this type waste and rendering the monthly bill; and (2) a charge for the treatment of the septage as determined by OWASA. This charge is calculated as follows:

| Administrative Charge | \$30/ trip, plus | |
|-------------------------------------------|-------------------------------------------------------------------------|--|
| Volume Charge and High Strength Surcharge | Current – \$140/ thousand gallons Proposed - \$142.80/ thousand gallons | |

Other High Strength Waste

Other wastes may be discharged to OWASA's septage facilities only with prior approval by OWASA and upon OWASA's direct inspection of the actual discharge. The costs associated with these services will be as follows:

 NH_3 -N = Ammonia Nitrogen

CBOD = Carbonaceous Biochemical Oxygen Demand

TSS = Total Suspended Solids

P = Phosphorus

Administrative Charge of \$30 / trip, plus Volume and High Strength Surcharge calculated as follows:

| Current | | |
|---------------------------------------------------------------------|-----------------------------------------------------------------------|--|
| A + B + C + D + E = Calculated Dollars per Thousand Gallons, where: | | |
| A = I | pounds of NH ₃ -N/thousand gallons in waste x \$3.04/pound | |
| B = p | bounds of CBOD/thousand gallons in waste x \$0.43/pound | |
| C = r | bounds of TSS/thousand gallons in waste x \$0.52/pound | |
| D=S | \$6.48/per 1,000 gallons Sewer Commodity Charge | |
| E = p | bounds of P/thousand gallons in waste x \$12.26/pound | |
| | | |
| | Waste concentrations shall be determined by OWASA | |

| Proposed | | | |
|----------------------------------------------------------------------------|--|--|--|
| A + B + C + D + E = Calculated Dollars per Thousand Gallons, where: | | | |
| A = pounds of NH ₃ -N/thousand gallons in waste x 3.10 /pound | | | |
| B = pounds of CBOD/thousand gallons in waste x \$0.44/pound | | | |
| C = pounds of TSS/thousand gallons in waste x \$0.53/pound | | | |
| D = \$6.61/per 1,000 gallons Sewer Commodity Charge | | | |
| E = pounds of P/thousand gallons in waste x \$12.51/pound | | | |
| | | | |
| Waste concentrations shall be determined by OWASA | | | |

TANK SALES OR BULK WATER SALES

The purpose of this charge is to recover the labor and administrative costs associated with the supply of bulk quantities of water to tank trucks or trailers from a metering point on the premises of OWASA. Applicable to all tank or bulk water sales, the following charges apply for each loading.

| Administrative Charge | \$25 per trip, plus |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------|
| Commodity Charge | Current – \$6.02 per thousand gallons or portion thereof Proposed - \$6.14 per thousand gallons or portion thereof |

Bulk sales are subject to administrative regulations and controls for protection of the wastewater system and efficient operation. Water tank trucks or trailers are only authorized to withdraw water from locations approved by OWASA and for which adequate usage monitoring measures are provided. Charges for bulk sales are not subject to seasonal adjustments.

DIRECT SALES OF SUPPLIES (no change)

Applicable to the direct sale of supplies from inventory to municipalities or contractors, the supplies will be billed at the most recent cost plus a handling charge of 10%.

BOAT RENTAL AND LAKE USE FEES (no change)

Fees are applicable to all persons using row boats and canoes on University Lake and Cane Creek Reservoir during scheduled hours of operation as established by OWASA. Boat rental and lake user charges are:

| OWASA Customers and Orange County Residents | | | | |
|----------------------------------------------------|----------------------------------------------------------|--|--|--|
| Charge for each flat-bottomed boat or canoe rental | \$4.50 for one-half day plus the applicable lake use fee | | | |
| Charge for each frat-bottomed boat of canoe fental | for each person | | | |
| Trolling motor rental | \$15.00 for one-half day | | | |
| Vavala rantal | \$15.00 for one-half day plus the applicable lake use | | | |
| Kayak rental | fee for each person | | | |
| Private Boat Launching Fee | \$3.50 per boat plus the applicable lake use fee for | | | |
| Filvate Boat Launching Fee | each person | | | |
| Lake Use Fee, Under 12 Years Old | \$2.00 per person | | | |
| Lake Use Fee, 12-64 Years | \$4.50 per person | | | |
| Lake Use Fee, 65 Years and over | No charge | | | |

| Individual Season Pass | | | |
|---------------------------------|----------------------------------------------------------------------------|--|--|
| Boat or canoe rental | \$82.00 per person. Each additional person pays appropriate lake use fee. | | |
| Lake Use Pass – Adult | \$46.00 | | |
| Boat with trolling motor rental | \$163.00 per person. Each additional person pays appropriate lake use fee. | | |

| Group Season Pass | | | | |
|---------------------------------|--------------------------------------------------|--|--|--|
| Boat or canoe rental | \$163.00 (maximum of 3 people per pass.) Each | | | |
| Boat of Canoe Tentar | additional person pays appropriate lake use fee. | | | |
| Boat with trolling motor rental | \$245.00 (maximum of 3 people per pass.) Each | | | |
| Boat with troining motor rental | additional person pays appropriate lake use fee. | | | |

| For visitors who are not OWASA Customers or Orange County Residents | | | | |
|---------------------------------------------------------------------|----------------------------------------------------------|--|--|--|
| Charge for each flat-bottomed boat or canoe rental | \$8.00 for one-half day plus the applicable lake use fee | | | |
| Charge for each frat-bottomed boat of canoe fental | for each person | | | |
| Trolling motor rental | \$22.00 for one-half day | | | |
| Voyals rantal | \$20.00 for one-half day plus the applicable lake use | | | |
| Kayak rental | fee for each person | | | |
| Drivete Poet Leunahing Fee | \$7.00 per boat plus the applicable lake use fee for | | | |
| Private Boat Launching Fee | each person | | | |
| Lake Use Fee, Under 12 years old | \$2.50 per person | | | |
| Lake Use Fee, 12-64 Years | \$5.50 per person | | | |
| Lake Use Fee, 65 Years and over | \$2.50 per person | | | |
| UNC Men's Crew Club and Women's Rowing | By agreement between UNC-Chapel Hill and | | | |
| Team | OWASA | | | |

<u>FIELD TEST OF 5/8" METER OR 3/4" COMBINATION FIRE AND DOMESTIC SERVICE METER</u>

Upon a customer's written request, OWASA will conduct a special field test of the customer's 5/8" water meter or 3/4" combination fire and domestic service meter. There will be no charge for testing meters (1) which have not been tested during the past five years, or (2) which are found to be over-registering. Over-registering meters will be replaced by OWASA at no charge to the customer.

If, however, the meter has been tested within the past five years and the results of the meter test indicate proper or under-registering, the customer will be charged \$100 (\$90 proposed) for the meter test.

SHOP TESTING OF METER

Upon a customer's written request, OWASA will conduct a special shop test of water meters that are larger than 3/4 inches. There will be no charge for testing meters (1) which have not been tested during the past five years, or (2) which are found to be over-registering. Over-registering meters will be replaced by OWASA at no charge to the customer.

If, however, the meter has been tested within the past five years and the results of the meter test indicate proper or under-registering, the customer will be charged \$160 (\$200 proposed) for the shop meter test.

FIELD TEST OF LARGE METERS

Upon a customer's written request, OWASA will conduct a special field test of water meters that are larger than 5/8 inches. There will be no charge for testing meters (1) which have not been tested during the past five years, or (2) which are found to be over-registering. Over-registering meters will be replaced by OWASA at no charge to the customer.

If, however, the meter has been tested within the past five years and the results of the meter test indicate proper or under-registering, the customer will be charged a meter test fee based on the actual time and equipment required to complete the field test. This charge shall not be less than \$260 (\$170 proposed).

REINSPECTION FEE

OWASA will initially inspect grease traps, cross connections and water and sewer taps at no cost to the customer. Should a subsequent reinspection be required for any of these fixtures, a \$125 (\$150 proposed) fee will apply to each reinspection.

PLAN REVIEW AND CONSTRUCTION OBSERVATION FEES (no change)

The purpose of this charge is to recover the operating cost for providing review of construction plans for the extension of water and sewer facilities. The charge also recovers the operating cost for providing field observation, water sampling, laboratory testing, video inspection, pressure testing, etc. associated with the installation of these facilities. The plan review and construction observation fees are applicable to all extensions of the public water and/or sewer system regardless of the party which may be undertaking the improvements. The fees will be applied separately to water main and sewer main

extensions, but in no case, shall the fee be less than \$100.

| Service | Water | Sewer |
|--------------------------|-----------|-----------|
| Plan Review | \$3.63/lf | \$3.63/lf |
| Construction Observation | \$3.69/lf | \$3.69/lf |

CHARGES FOR MISCELLANEOUS SERVICES (no change)

Charges for miscellaneous services provided by OWASA shall be on a time and materials basis and include out-of-pocket expenses, cost of materials and services supplied by third parties, and overhead. Typical applications would be for repair of damages to water and sewer lines by outside parties, relocation of mains, services and meters, special services for billing information, expenses related to spill containment responses, etc.

TRANSFER OF CHARGES (no change)

Any unpaid balance from past due charges for water and/or sewer services of terminated accounts or Charges for Miscellaneous Services will be transferred to any available active account(s) through which the customer is receiving services. The payment status of the active account through which the customer is receiving service will be determined by the payment status of transferred accounts.

OWASA may temporarily withhold service from a customer, or refuse service to a customer when such a customer (including but not limited to individuals, corporations, or partnerships), owes OWASA any past due balance.

Accounts or portions of accounts, including charges for material or damaged property that are disputed and delinquent fees and delinquent assessment charges, may be submitted to the courts by the Executive Director, upon approval by General Counsel, for collection if such amounts do not exceed \$1,500. For amounts exceeding \$1,500, approval of the Board of Directors shall also be required prior to filing an action for collection.

From: Walter Bennett
To: Andy Orbich; Ed Kerwin

Subject: Request to speak at May 24 Board Meeting
Date: Wednesday, May 16, 2018 6:50:44 PM

We would like to be heard at the next Board Meeting on May 24, on the subject of public, recreational access at Universty Lake and Cane Creek Reservoir. Specifically, we would like to address the following:

- 1. Increasing days of operation at both places to allow more opportunity to use these valuable recreational resources.
- 2. Allowing fishermen/women at Cane Creek to bring their own boats on <u>trailers</u> and launch them at the provided boat-launch ramps, subject to limitations on size and speed of boats.

Thank you.

Walter Bennett Betsy Bennett



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| | Воа | Committee & Other | | | | | |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-------------------------------------------------------------------------------------------|--|--|
| Month | Work Session | | Business Meeting | | Meetings and Reports | | |
| May 2018 | Approve Employee Health, Dental, Life, Dependent Life, Accidental Death and Dismemberment and Long-Term Disability Insurance Renewal Discuss Employee Merit Pay for FY 2019 Discuss Draft Approach for Forestry Management and Community | () | Public Hearings – FY 19 Budget and Rates Budget Amendment for FY 2018 CIP |) | Chapel Hill OWASA Board Members meet with TOCH OWASA Committee (5/7/2018) NRTS Committee | | |
| | Engagement | | | | Meeting to discuss Source Water Protection (5/8/2018) | | |
| | | | | | Human Resources Committee Meeting (5/9/2018) | | |
| | 5/10/2018 | | 5/24/2018 | | 4 th Board Session with VISIONS, Inc. (5/30/2018) | | |
| June 2018 | Approve FY 19 Budget and Rates, including merit pay decision | () | TBD | | Human Resources Committee Meeting | | |
| | Resolution to approve Sole Sourcing the Gas Chromatograph-Mass Spectrometer Review Draft WTP & WWTP Reliability and Risk Assessment Report Award the WWTP Intermediate Pump | | | | (TBD) | | |
| | Stations Rehabilitation Contract (Tentative) Approve Local Water Supply Plan and Water Shortage Response Plan (Tentative) NCDOT right-of-way acquisition for Orange Grove Road | | | | | | |
| | Election of Officers 6/14/2018 | () | 6/28/2018 | | | | |
| July 2018 | Welcome and Swear in New Board Member(s) (Tentative) Discuss LRWSP – Demands & Yield Award the Pritchard Avenue Water Main Construction Contract | | TBD | | | | |
| | Assigning weights to Banking RFP Criteria 7/12/2018 | | 7/26/2018 | | | | |
| August 2018 | TBD 8/9/2018 | | Award the WWTP Solids Thickening Construction Contract Award the Galvanized Water Main Replacement Contract Preliminary 12 Month Financial Report CIP Semiannual Report Discuss AMI Policies (other than manual read) CS – General Counsel Review 8/23/2018 |) | NRTS Committee Meeting to continue discussion of source water protection(TBD) | | |
| September 2018 | EEO/Affirmative Action Report Annual Report on Disposal of Surplus Personal Property | 0 | Approve General Counsel Engagement | 0 | Finance Committee Meeting to discuss Ionger-term approach/strategy | | |

| | Воа | Committee & Other | | | |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------------------------------------------------------------------------------------------------------------|-------|---------------------------------------------------------------------------------------------------------------------------|
| Month | Work Session | Business Meeting | Meetings and Reports | | |
| | Review Updated Implementation Plan for D&I Program Discuss Action Plan from WTP/WWTP Reliability and Risk Assessment Project Discuss KPI Deep Dive on Water Loss and Non-Revenue Water (Tentative) MOA for Triangle Water Supply Partnership CS – General Counsel Review 9/13/2018 | 0 | CS – ED Review 9/27/2018 | O | for cost management (TBD) NRTS Committee Meeting to discuss overall approach for managing forested watershed lands (TBD) |
| October 2018 | Discuss Recreational Fees for Out-of-County Visitors CS – ED Review | O | Q1 Financial Report | O | Chapel Hill Peoples Academy – OWASA Session (10/20/2018) NRTS Committee Meeting to continue discussing Drought Response |
| | 10/11/2018 | | 10/25/2018 | | Operating Protocol (TBD) |
| November 2018 | TBD 11/8/2018 | | Holiday - no meeting | | , , |
| December 2018 | TBD 12/13/2018 | | Holiday - no meeting | | |
| January 2019 | Employee Health and Dental Insurance Update Appoint Audit Firm Affordability Outreach Program Plan Update 1/10/2019 | 0 | Annual Lakes Recreation Report CIP Semiannual Report Q2 Financial Report FY 20 Budget Calendar and Assumptions 1/24/2019 | 0 0 0 | |
| February 2019 | CS - General Counsel Interim Review 2/14/2019 | () | CS - General Counsel Interim Review 2/28/2019 | () | |
| March 2019 | FY 20 Draft Budget & Rates CS - ED Interim Review | 0 | Annual Update of the Energy Management Plan FY 20 Draft Budget & Rates and Proposed Staff Rate Adjustment Recommendation | 0 | |
| | 3/14/2019 | | Set date for Public Hearings – FY 20 Budget & Rates CS – ED Interim Review 3/28/2019 | 0 | |
| April 2019 | Review Employee Health and Dental Insurance Renewals FY 19 Draft Budget and Rate Adjustment Information Appointment of the Nominating Committee 4/11/2019 | 0 | Q3 Financial Report FY 19 Budget and Rates Discussion and Authorize Staff to Publish Proposed Rates 4/25/2019 | O | |

The 12 Month Board Meeting Schedule shows Strategic Plan initiatives and other priority efforts that the Board and staff plan to give greatest consideration to during the next twelve months. The schedule also shows major recurring agenda items that require Board action, or items that have been scheduled in response to the Board's prior standing request. This schedule does not show all the items the Board

may consider in a work session or business meeting. It also does not reflect meetings at which the Board will discuss and act on the update of the Strategic Plan.

The 12 Month Board Meeting Schedule will be reviewed and updated at each monthly work session and may also be discussed and updated at the Board's business meetings.

In addition to the initiatives shown in this schedule, staff will be working on other Strategic Plan and organizational priorities that are not expected to require major additional discussion with the Board except as part of budget deliberations.

The schedule implies that the following Strategic Plan initiatives would be addressed beyond the 12-month period. The Board may conclude that one or more of the following initiatives are higher priority. The schedule will be revised as needed to reflect the Board's priorities, and any additional initiatives that the Board may decide to address.

- Development of a plan and policy framework for OWASA lands is considered a longer-term priority. The NRTS Committee discussed this issue in September 2017 and determined it was lower priority than Forestry Management. Staff presented an overall approach for Forestry Management to the Board in May 2018, and this was referred to the NRTS Committee for further discussion.
- Improve effectiveness as a learning organization is considered a longer-term priority.
- Water Conservation Plan will be prepared concurrent with update of the Long-Range Water Supply Plan.

The OWASA Board determines which topics it wants to explore as a full Board (potentially in a work session format) and which topics it wants to assign to Board committees or committee chairs for further analysis and development of recommendations. Board also determines priorities and desired timeframes for addressing topics. Committee meetings will be updated on the schedule routinely.

Abbreviations Used in Draft Schedule:

| () | Recurring agenda item (generally these are "required" | | |
|------|-------------------------------------------------------|-------|------------------------------------------|
| | items) | JLP | Jordan Lake Partnership |
| AMI | Advanced Metering Infrastructure | LRWSP | Long-Range Water Supply Plan |
| CE | Community Engagement | MST | Mountains-to-Sea Trail |
| CEP | Community Engagement Plan | MFMM | Multi-Family Master Meter |
| CIP | Capital Improvements Program | NRTS | Natural Resources and Technical Services |
| COLA | Cost of Labor Adjustment | Q | Quarter |
| CS | Closed Session of the Board | SOW | Scope of Work |
| CY | Calendar Year | TBD | To Be Determined |
| D&I | Diversity and Inclusion | WTP | Water Treatment Plant |
| ED | Executive Director | WWTP | Wastewater Treatment Plant |
| FY | Fiscal Year | | |

Current and Pending Key Projects and Stages

| Project | Strategic Initiative | Project Lead | May-18 | June-18 | July-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 | Apr-19 |
|-------------|-------------------------|-----------------|--------|---------|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| АМІ | 6 | Taylor | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| LRWSP | 1 | Rouse | | | Demand & Yield | | | | | | | | | |
| Energy Plan | 5 | Tiger | | | | | | | | | | | | |

| Stages | Committee Discussion | Feasibility Study | Board Review | Community Engagement | Action | Procurement Implementation |
|--------|-----------------------------|-------------------|---------------------|----------------------|--------|----------------------------|

Agenda Item

• Budget Amendment for Fiscal Year (FY) 2018 Capital Improvements Program

Purpose

- Due to changes in the timing, scope, and estimated costs of certain projects, capital improvements program (CIP) expenditures are projected to be approximately \$4.5 million over budget for FY 2018
- The original CIP budget for FY 2018 was \$15,085,000. CIP expenditures for FY 2018 are now projected to be approximately \$19,579,000.
- Staff proposes to amend the FY 2018 budget to reallocate \$5,000,000 from reserves to the CIP budget. Any amount reallocated by this budget amendment that is not spent in FY 2018 will flow back into reserves.

Action Requested

• Approve the resolution to amend the FY 2018 budget for CIP expenditures.

May 24, 2018



ORANGE WATER AND SEWER AUTHORITY

A public, non-profit agency providing water, sewer and reclaimed water services to the Carrboro-Chapel Hill community.

MEMORANDUM

TO: Board of Directors

THROUGH: Ed Kerwin

FROM: Stephen Winters, CPA

DATE: May 18, 2018

SUBJECT: Budget Amendment for Fiscal Year (FY) 2018 Capital Improvements Program

Background

As we have reported several times throughout this fiscal year, capital improvements program (CIP) expenditures are projected to be approximately \$4.5 million over budget for FY 2018. The projected budget variance consists of the following:

| Variance Explanation | Approximate Variance Amount Over (Under) Budget |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|
| Work completed in FY 2018 that was initially projected to be completed in other fiscal years, such as Agua Vista and Administration Building HVAC Replacement | \$2,678,000 |
| Project scope changes on Little Creek Interceptor Replacement, Hillsborough Street Water Main Replacement, and Water Treatment Plant Filter Media and Backwash Improvements | \$1,602,000 |
| Higher than expected construction bids | \$214,000 |
| Total | \$4,494,000 |

Budget Amendment

The original CIP budget for FY 2018 was \$15,085,000. CIP expenditures for FY 2018 are now projected to be approximately \$19,579,000. Staff proposes to amend the FY 2018 budget to reallocate \$5,000,000 from reserves to the CIP budget. Any amount reallocated by this budget amendment that is not spent in FY 2018 will flow back into reserves.

Except as otherwise restricted by law, the Board of Directors may amend the budget at any time after adoption in any manner as long as the budget, as amended, remains in balance (G.S. 159-15.).

Budget Amendment for Fiscal Year 2018 Capital Improvements Program May 18, 2018 Page 2

Action Requested

Approve the attached resolution to amend the FY 2018 budget for CIP expenditures.

Stephen Winters, CPA

Director of Finance and Customer Service

RESOLUTION AMENDING THE FISCAL YEAR (FY) 2018 ANNUAL BUDGET FOR CAPITAL IMPROVEMENTS PROGRAM EXPENDITURES

WHEREAS, the Board of Directors adopted the FY 2018 Annual Budget of Orange Water and Sewer Authority; and

WHEREAS, North Carolina General Statute 159-15 provides the authority for the Board of Directors to amend the adopted budget; and

WHEREAS, staff has identified a need for capital improvements program (CIP) expenditures that were not included in the FY 2018 Annual Budget; and

WHEREAS, funds exist in reserves sufficient to cover the additional expenditures.

NOW, THEREFORE, BE IT RESOLVED:

- 1. That pursuant to the provisions of North Carolina G.S. 159-15, the Official Budget of Orange Water and Sewer Authority for the FY 2018 is amended as set forth in Attachment A.
- 2. That \$5,000,000 in reserves be transferred to capital improvements program expenditures as set forth in Attachment A.
- 3. That the Executive Director is authorized and instructed to implement the revised budget as herein set forth.

| Adopted this 24th day of May 2018. | |
|------------------------------------|----------------------|
| | |
| | Robert Morgan, Chair |
| ATTEST: | |
| Yinka Ayankoya, Secretary | |

ORANGE WATER AND SEWER AUTHORITY FISCAL YEAR 2018 ANNUAL BUDGET STATEMENT OF INCOME, EXPENSE AND DEBT SERVICE

| | FY 2018 Annual Budget | Amendment | FY 2018 Amended Budget |
|-----------------------------------------|--------------------------|--------------------|---------------------------|
| Operating Revenue | S | | O |
| Water | \$ 17,824,170 | | \$ 17,824,170 |
| Sewer | 16,734,274 | | 16,734,274 |
| Reclaimed Water | 450,060 | | 450,060 |
| Service Initiation Fee | 165,650 | | 165,650 |
| Other | 963,227 | | 963,227 |
| Refunds and Adjustments | (246,089) | | (246,089) |
| Total Operating Revenue | 35,891,292 | | 35,891,292 |
| Operating Expense | | | |
| General and Administrative | 7,177,860 | | 7,177,860 |
| Operations | 14,742,617 | | 14,742,617 |
| Total Operating Expense | 21,920,477 | | 21,920,477 |
| Net Operating Income | 13,970,815 | | 13,970,815 |
| Non-operating Revenue | | | |
| Customer Fees | 1,416,657 | | 1,416,657 |
| Interest | 38,441 | | 38,441 |
| Total Net Income | 15,425,913 | | 15,425,913 |
| Debt Service | 6.040.527 | | 6 040 527 |
| Existing New | 6,949,537 0 | | 6,949,537 |
| Total Debt Service | 6,949,537 | | 6,949,537 |
| Net Income Less Debt Service | 8,476,376 | | 8,476,376 |
| 1 (00 1110 1110 1100 1100 1100 1100 110 | 3,113,213 | | 3,173,273 |
| General Fund | | | |
| Resources | | | |
| Transfer From Revenue | 8,476,376 | | 8,476,376 |
| Transfer from Construction Fund (loan | | | |
| proceeds) | 2,700,000 | | 2,700,000 |
| Grants and Contributions | 0 | | 0 |
| Annual Income Available for Capital | 11,176,376 | | 11,176,376 |
| Capital Expenditures | | | |
| Project Ordinances | | | |
| General Fund Contribution | 12,385,000 | 5,000,000 | 17,385,000 |
| Funded by Bond Proceeds | 2,700,000 | | 2,700,000 |
| Total Project Resolutions | 15,085,000 | | 20,085,000 |
| Capital Equipment | 1,231,100 | | 1,231,100 |
| Total Capital Outlay | 16,316,100 | | 21,316,100 |
| Annual General Fund Balance | (5,139,724) | | (10,139,724) |
| General Fund Beginning Balance | 26,661,000 | | 26,661,000 |
| General Fund Ending Balance | 21,521,276 | | 16,521,276 |
| Project Funding | 4,566,276 | | 4,566,276 |
| Reserves | 16,955,000 | (5,000,000) | 11,955,000 |
| Unallocated General Fund Balance | - | (- , - 0 - , - 0) | - |
| | | | |

Orange Water and Sewer Authority Meeting of the Board of Directors April 26, 2018

The Board of Directors of the Orange Water and Sewer Authority (OWASA) held a regular meeting on Thursday, April 26, 2018, at 7:00 p.m. in Chapel Hill Town Hall Council Chamber.

Board Members present: Heather Payne (Vice Chair), Yinka Ayankoya (Secretary), Ray DuBose, Barbara Foushee, John N. Morris, Ruchir Vora and John A. Young. Board Members absent: Robert Morgan (Chair) and Jeff Danner.

OWASA staff present: Justin Andrews, Denise Battle, Ryan Byres, Mary Darr, Robert Epting Esq. (Epting and Hackney), Vishnu Gangadharan, Robin Jacobs (Epting and Hackney), Ed Kerwin, Simon Lobdell, Terry Mossow, Andrea Orbich, Dan Przybyl, Nick Rogers, Kelly Satterfield, Todd Taylor, Mary Tiger and Stephen Winters.

Others present: Linda Low, Terry Battle, Margaret Holton (University of North Carolina Water Resources Manager) and Ben Poulson (UNC Associate Director of Energy Services).

Motions

- 1. Ruchir Vora made a motion to approve the Minutes March 8, 2018 Work Session of the Board of Directors; second by Barbara Foushee and unanimously approved.
- 2. Ruchir Vora made a motion to approve the Minutes March 22, 2018 Meeting of the Board of Directors; second by Barbara Foushee and unanimously approved.
- 3. BE IT RESOLVED THAT the Board of Directors adopts the Resolution of Orange Water and Sewer Authority Awarding a Construction Contract for the Rogerson Drive Pump Station Rehabilitation Project Phase 2. (Motion by Ray DuBose, second by John Young and unanimously approved.)
- 4. Ray DuBose made a motion that in advance of the scheduled May 24, 2018 Public Hearings, the Board of Directors hereby authorizes staff of the Orange Water and Sewer Authority to publish information about the proposed Fiscal Year 2019 Budget and Schedule of Rates, Fees and Charges which includes an increase of 2% in monthly water and sewer rates; second by Barbara Foushee and unanimously approved.

* * * * * * *

Orange Water and Sewer Authority April 26, 2018 Page 2

Announcements

In the absence of the Chair, Vice Chair Heather Payne presided, and asked that if any Board Member knows of a conflict of interest or potential conflict of interest with respect to any item on the agenda tonight to please disclose the same at this time; none were disclosed.

Ms. Payne said that the Finance Committee met on April 18, 2018 to review and discuss the draft Fiscal Year (FY) 2019 budget and rate adjustment information. The Committee agreed that information for tonight's discussion about budgets and rates include: the staff proposed FY 2019 operating and capital improvement budgets; four rate adjustment options from no increase up to a 2.75% increase in monthly water and sewer rates; and a schedule of rates, fees and charges for FY 2019 based on a 2% increase in monthly water and sewer rates, proposed changes to system development fees, and adjustments to other miscellaneous service fees based on the cost to provide those services. Other items discussed by the Committee included: exploring a long-term strategy for cost management for operating expenses and capital improvement investments; analyzing the cost/benefit of our arrangement with our employee insurance consultants; getting additional explanations for the changes/additions to the CIP budget; focusing on compensating staff so that well-performing employees reach their salary midpoint in seven to nine years; and tracking savings realized from the Agua Vista project on the monthly status report.

Ms. Payne announced that the Chapel Hill Town Council OWASA Committee and Chapel Hill Appointees to the OWASA Board of Directors will meet on Monday, May 7, 2018 at 8:30 a.m. in the OWASA Boardroom to discuss items of mutual interest.

Ms. Payne announced that the OWASA Board will convene for a Diversity and Inclusion Session with VISIONS, Inc. on Wednesday, May 30, 2018 at 6:00 p.m. in the OWASA Boardroom.

John Young announced a Natural Resources and Technical Services Committee meeting on Tuesday, May 8, 2018 at 4:30 p.m. in the OWASA Boardroom to discuss source water protection.

Mr. Young announced that the Chatham-Orange Task Force will meet on Thursday, May 10, 2018 at 12:00 p.m. at Central Carolina Community College in Pittsboro, NC.

Barbara Foushee announced a Human Resources Committee will meet on Wednesday, May 9, 2018 at 5:30 p.m. in the OWASA Boardroom to discuss retiree health benefits for new hires and 457 deferred compensation.

Ed Kerwin introduced Linda Low, OWASA's new Communications and Community Relations Officer, who is expected to work in early June 2018.

Petitions and Requests

Heather Payne asked for petitions and requests from the public, Board and staff; there were none.

Orange Water and Sewer Authority April 26, 2018 Page 3

<u>Item One:</u> 12 Month Board Meeting Schedule

The Board received this as an information item.

Item Two: Minutes

Ruchir Vora made a motion to approve the Minutes March 8, 2018 Work Session of the Board of Directors; second by Barbara Foushee and unanimously approved. Please see Motion 1 above.

Item Three: Minutes

Ruchir Vora made a motion to approve the Minutes March 22, 2018 Meeting of the Board of Directors; second by Barbara Foushee and unanimously approved. Please see Motion 2 above.

<u>Item Four:</u> Presentation on Agua Vista (Advanced Metering Infrastructure) Initiative

The Board received a staff presentation on OWASA's Agua Vista metering initiative including network infrastructure, customer deployment plan, meter upgrades, customer service, and public communications. The Agua Vista customer web portal will be made available once approximately 75% of meters in the service area are upgraded. Installation work is expected to be completed by June 2019.

The Board requested that staff explore ways to make it easier for customers to update their phone number and contact information through OWASA's online billing portal.

<u>Item Five</u>: Resolution Awarding a Construction Contract for the Rogerson Drive Pump
Station Rehabilitation – Phase 2

Ray DuBose made a motion to approve the resolution; second by John Young and unanimously approved. Please see Motion No. 3 above.

<u>Item Six</u>: Review Fiscal Year (FY) 2019 Draft Budget and Rate Adjustment and Authorize Staff to Publish Proposed Budget and Rates Information

John Young asked if information was available on the potential roundup impact to the Care-to-Share Customer Assistance Program should a rate change be implemented. He also requested information on rate information for the reclaimed water system, including an outlook for future capital investment.

Mr. Young suggested that in the fall of 2018 the Board discuss non-Orange County resident lake use fees for the 2019 recreation season; the Board agreed.

Ray DuBose made a motion that in advance of the scheduled May 24, 2018 Public Hearings, the Board of Directors hereby authorizes staff of the Orange Water and Sewer Authority to publish information about the proposed Fiscal Year 2019 Budget and Schedule of Rates, Fees and Charges which includes an increase of 2% in monthly water and sewer rates; second by Barbara Foushee and unanimously approved. Please see Motion No. 4 above.

Orange Water and Sewer Authority April 26, 2018 Page 4

<u>Item Seven</u>: <u>Criteria for Request for Proposals (RFP) for Banking Services</u>

Ruchir Vora supported the social responsibility criteria proposed by staff to be included in a RFP for banking services. He requested that along with Chapel Hill-Carrboro, Orange County be included in the request for information about prospective service providers' commitment to the local community.

John Young inquired whether the environmental sustainability criteria relating to the bank as an investor in fossil fuel companies includes fossil fuel infrastructure companies such as pipelines. He requested that if it does not, that the criteria be reworded to include such companies.

John Morris expressed concern that including social responsibility and environmental sustainability criteria in the RFP process might be burdensome to the staff.

Stephen Winters affirmed that staff supports moving forward with the RFP and will keep the Board updated as the process moves forward.

The Board concurred and agreed to remove the agenda item from the Board's May 24, 2018 meeting.

Item Eight: Financial Report for the Nine-Month Period Ended March 31, 2018

The Board received this as an information item.

Item Nine: Summary of Board Meeting Action Items

Ed Kerwin noted the following items for staff follow-up:

- Explore ways to make it easier for customers to update their phone number and contact information through OWASA's online billing portal.
- As information only, provide the Board via email Care-to-Share roundup impact of possible rate changes.
- Discuss out-of-County fees for lake use for the next recreation season in the fall of 2018.
- May 10, 2018 Board Work Session agenda will include:
 - o Discuss draft approach for forestry management and community engagement; and
 - o Discuss employee merit pay for Fiscal Year 2019.

The Board meeting was adjourned at 8:40 p.m.

Respectfully submitted by:

Andrea Orbich Executive Assistant/Clerk to the Board

Attachment